

Automatic machine for espresso coffee and hot beverages



Type: SUPO40 E R Type: SUPO40 E RB

UK

# .

English

# MAIN PARTS



1	Tank lid with lock		10	Drip tray
2	Water tank	II Accessory drawer		Accessory drawer
3	Display		12	Coffee grounds drawer
4	Control panel	1 [	13	Coffee bean hopper
5	Cappuccinatore compartment cover		14	Service compartment door (to be used by the Service provider only)
6	Hot water/Steam wand		15	Front cover
7	Coffee dispensing spout	1 [	16	Cappuccinatore
8	Cup holder grill		17	ON/OFF button
9	Full drip tray float		18	Chassis plug



19	Power board		25	Coffee pump
20	Display and CPU board		26	Sol. valves assembly
21	Microswitch coil and dosing unit door		27	Water and steam boiler
22	Turbine	1 [	28	Coffee boiler
23	Coffee grinder		29	Water and steam pump
24	Brew group			
		1		

The "key to components" includes all machine models; check which one matches your machine. Certain functions may not be available.

## SAFETY INSTRUCTIONS

Never allow water to come into contact with any of the electrical parts of the machine: danger of short circuit! Hot water and steam may cause scalding!

# Intended Use

- The machine is intended to be used in small offices/organisations only.
- The machine may be used by children older than 8 or by persons with reduced physical, mental or sensory abilities or lacking sufficient experience and/or skills, provided that they are supervised or instructed on how to use the appliance correctly and understand the hazards involved.
- Children must never play with the appliance.
- Children cannot clean or service the machine out of supervision of an adult.

# Power Supply

The machine must be connected to the power supply by the service provider, in accordance with its specifications.

# 🛆 Power cord

- Report any defects in the cord and/or plug to the service provider immediately.
- Do not pass the power cord around corners, over sharp edges or over hot objects and keep it away from oil.

Do not use the power cord to carry or pull the machine. Do not pull out the plug by the power cord or touch it with wet hands or feet. Do not let the power cord hang freely from tables or shelves.

# **Safety of Persons**

- Ensure that children cannot play with the machine and/or the packaging materials.
- Never direct the jet of hot water and/or steam towards yourself or others.
- Do not touch the hot water wand with bare hands. Always use the handles or knobs provided.

# **Danger of Burning**

Do not touch the hot water wand and/or the coffee/beverage dispensing spout.

# **Fire Safety Precautions**

In case of fire, use carbon dioxide (CO2) extinguishers. Do not use water or dry powder extinguishers.

# **Suitable Location for Operation and Maintenance**

- The machine should be installed by the service provider in accordance with the safety regulations in force at the time of installation.
- The machine may only be moved by the service provider.
- $\square$  Do not use the machine outdoors.
- Do not install the machine in a location where water jets may be used.

English

- Do not use open flames and/or incandescent objects near the machine so as not to damage or melt the machine housing.
- Do not use the coffee machine in an environment with temperature values lower and/or equal to 2°C or higher than 32°C; If the machine has been exposed to such conditions, alert the service provider, who will carry out a safety check.
- The appliance must be installed on a horizontal surface.
- The machine must only be installed in places where it can be checked by qualified staff.

# Cleaning the machine

- Before cleaning the machine, switch OFF (0) the power button and the remove the plug from the power socket. Wait for the machine to cool down.
- A Never immerse the machine in water!
- It is strictly forbidden to tamper with the internal parts of the machine.
- Do not clean the machine using jets of water.
- The appliance and its components must be cleaned and washed after a period of inactivity.

# **Using Milk**

- ▲ Milk must be used and stored in accordance with the instructions given on the manufacturer's original packaging.
- We accept no liability for use of milk unsuitable for human consumption.
- Milk must be kept cold, as high temperatures will make it turn sour - this is a natural characteristic of milk. For this reason, the Cappuccinatore must be cleaned after each use, as described in the manual.

# $\triangle$ Storing the Machine

- When the machine will not be used for a long period of time, turn it off and unplug it from the outlet.
- Store the machine in a dry place, out of the reach of children. Keep it protected from dust and dirt.

# Servicing / Maintenance

- ▲ In case of failures, defects or suspected faults resulting from a fall, immediately unplug the machine from power socket and alert the service provider or specialised technician.
- Never attempt to operate the machine if it is faulty.
- Only the service provider and/or technician may service or repair the machine.
- Only skilled and experienced people with particular reference to safety and hygiene are allowed to access the service area.

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DISPOSAL	

#### English

I

## INTRODUCTION TO THE MANUAL

## I.I Preamble

- This publication is an integral part of the machine and has to be read carefully to ensure its correct use in accordance with the essential health and safety requirements.
- This manual contains the technical information necessary to properly perform the operating, installation, cleaning and maintenance procedures.

Always refer to this manual before carrying out any operation.

Manufacturer: SaGa Coffee S.p.A.

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- This publication should be carefully kept with the machine throughout its service life, including transfers of ownership.
- If this manual is damaged or lost, a copy may be requested from the manufacturer or the technical service by indicating the data contained on the data plate on the rear side of the machine.
- The manufacturer reserves the right to make changes without prior notice.

#### I.2 Icons Used

Various kinds of warnings are contained in this manual to highlight the different hazard or competence levels.

Each icon is followed by a message suggesting operating and behaviour procedures and providing useful information for the correct operation of the machine.



It is used to highlight danger situations for the persons in charge of using, refilling and servicing the machine.

# Prohibition

It is used to highlight actions/operations not to be performed.

# 🖭 Important

It is used to indicate operations that, if correctly performed, preserve machine performance.



It is used to indicate alternative procedures which make programming and/or maintenance operations quicker.

# User

It is used to indicate the user of the machine. Users are not allowed to perform any cleaning or maintenance operations.

# Supply operator

It is used to indicate those operations that must be performed only by the person in charge of refilling and cleaning the machine.

Supply operators can not perform any operations requiring a Maintenance Technician.



It is used to signal those operations that must be performed only by the specialised maintenance technicians.

# I.3 Documentation Required

The following documents are necessary for repair:

- Instruction manual of the specific model
- Technical documentation of the specific model (diagrams, exploded views).

## I.4 Tools and Equipment Required



# I.5 Safety Warning

- Read the machine instruction manual before servicing it.
- Follow all regulations in force regarding repair of household appliances.
- Before repairing the machine, always unplug it from the socket. Turning off the power button is not enough to avoid electrical discharges.
- The following appliance corresponds to class I. Once repair is completed, perform the isolation test and the electric strength test.

## 2 INFORMATION ABOUT THE APPLIANCE

## 2.1 Information for the Maintenance Technician

The appliance must be installed in a well-lit, sheltered and dry place and on a table suitable to bear its weight.

To ensure its correct operation and reliability over time, comply with the following recommendations:

- ambient temperature: from +2°C to +32°C;
- maximum humidity allowed: 80% (non-condensed).

For special installations, not covered by this manual, please contact the dealer or the local importer. If this is not possible, please contact the Manufacturer.

The technical service is available for any explanation or information regarding the correct operation of the machine and to satisfy any request for spare parts supply or technical assistance.

The Maintenance Technician must carefully read and observe the safety warnings contained in this manual to ensure that installation, start-up, use and maintenance operations are performed in complete safety.

The Maintenance Technician is responsible for keeping or giving the keys to access internal parts of the machine to another operator (Supply operator), and is the sole responsible for any servicing procedure.

This manual is an essential part supplied with the machine and should always be available for reference before any operation on the machine.

#### 2.2 Description and Intended Use

#### This machine is automatically used to brew:

- coffee and espresso coffee using instantly ground coffee beans;
- hot water to prepare beverages;
- milk-based beverages using the Cappuccinatore supplied.

The elegant machine housing has been designed for use in small offices, businesses and institutions.

Using the machine for any other purpose is considered dangerous and as a misuse.

Misuse voids all forms of warranty, releasing the Manufacturer from any responsibility for damage to property and/or personal injury.

The following are also considered misuse:

- any use other than the intended use and/or employing methods other than those described in this manual;
- any operation on the machine in breach of the instructions provided in this manual;

- any tampering with parts and/or safety devices not previously authorised by the Manufacturer and performed by unauthorised personnel;
- machine installation in an outdoor environment.

In such cases the customer will be charged with the machine repair cost.

#### 2.3 Appliance Identification

The appliance is identified by the model name and serial number shown on the special plate.



#### The plate contains the following data:

- name of the Manufacturer;
- marks of conformity;
- model;
- serial number;
- year and month of manufacture;
- supply voltage (V);
- supply frequency (Hz);
- electrical power consumption (W);
- appliance code.
- It is strictly forbidden to tamper with or modify the data plate.
- When contacting the technical service, always refer to this plate by indicating the technical data shown on it.

# 2.4 Technical Specifications

Size $(w \times h \times d)$	334 × 571 × 452 mm			
Weight	approx. 21 kg			
Machine housing material	Metal - Thermoplastic material			
Power Rating	See the data plate			
Supply Voltage	See the data plate			
Power cord length	approx. I,200 mm			
Capacity	Water tank 4.0 litres			
	coffee bean hopper I kg coffee beans			
	Coffee grounds drawer 40 grounds			
Control panel	Front panel			
A-weighted sound pressure level	less than 70 dB			
Water connections (for water NW version only)	Maximum pressure 0.8 MPA (8 bar)			
	Minimum pressure 0.15 MPA (1.5 bar)			
Operating conditions	Minimum temperature:			
	above 2°C			
	Maximum temperature:			
	less than 32°C			
	Maximum humidity.			
	less than 80%			
Temperature control	Sensors, the variable resistance (NTC) transmits the value to the electronic board	1		
Safety system	2 one shot 190°C thermostats			
Water filter	In the tank			
Coffee grinder	DC motor with steel conical grinders	DC motor with steel conical grinders		
Gearmotor	2 rot. directions, 24V power supply			
Pressure relief valve (multiway valve)	Open. at approx. 19-23 bar			
Coffee pump	Ulka Type EP5/S GW approx. 13-15 bar alt. piston with 120°C thermal r	relay		
Water and steam pump	Ulka HF alt. piston with 120°C thermal relay			



Subject to engineering and manufacturing changes due to technological improvements.

# 3 SAFETY

## 3.1 Preamble

In accordance with the applicable standards and regulations, SaGa Coffee has prepared a technical file relating to the AULIKA EVO machine at its premises, acknowledging the following standards in the design stage:

-	EN 55014	-	EN 61000-4-4
-	EN 6100-3-2	-	EN 61000-4-5
-	EN 61000-3-3	-	EN 61000-4-11
-	EN 61000-4-2	-	EN 60335-2-75
-	EN 61000-4-3	-	EN 60335-1

3.2 General Safety Instructions

# lt is forbidden to:

- tamper with or disable the safety systems installed on the machine;
- service the machine prior to unplug the power cord;
- install the appliance outdoors. It is advisable to place it in a dry place where the temperature does not drop below 2°C, in order to prevent any possible freezing.
- use the appliance for purposes other than those indicated in the sale contract and in this manual;
- electrically connect the appliance using multi-sockets or adapters;
- use jets of water for cleaning operations.



#### It is mandatory to:

- check conformity of the power supply;
- use original spare parts;
- carefully read the instructions contained in this manual and in the attached documents;
- use personal protective equipment when performing installation, testing and maintenance operations.

#### Precautionary measures to prevent human errors:

- make the operator aware of safety issues;
- handle the appliance, either packaged or unpackaged, in complete safety;
- deeply know the installation procedures, its correct operation and its limits;

• dismantle the appliance in complete safety, in accordance with the workers' health and environmental protection regulations in force.

- ▲ To prevent machining residues from coming into contact with the beverages, dispense about 0.5 I of water for each dispensing path before definitely starting the machine. The dispensed beverages can be drunk only after performing this operation.
- In case of failure or malfunctioning, please refer only to the qualified personnel of the technical service.
- The manufacturer is not liable for damage to persons or property resulting from failure to follow the safety instructions provided in this section.

## 3.3 Operator Requirements

Three operators with different skills are required in order to guarantee the appliance's safety:  $\widehat{\mathbb{R}}$  User

The user is not allowed to access the internal parts of the machine.

# Supply operator

Only the Maintenance Technician is allowed to keep the keys to access the internal parts of the machine, and is in charge of refilling the machine with products, cleaning the outside of the appliance, turning it on and off.

The Supply operator is not allowed to carry out operations indicated in this manual as competence of the Maintenance Technician.

# Maintenance technician

The maintenance technician is the only person authorised to service the machine, start the programming procedures and perform the adjustment, set up and maintenance operations.

Access to the internal area is restricted to persons having knowledge and practical experience of the appliance, in particular as far as safety and hygiene are concerned.

# 3.4 Residual Risks

- The dispensing outlet has no guards to prevent accidental hand contact with coffee or hot water.
- Risk of burning if the hands are placed inside the outlet during beverage brewing.
- Before brewing a beverage make sure that the previous one has already been picked up and that the cup support is empty.

# 4 HANDLING AND STORAGE

All the operations described in this chapter must be performed exclusively by the service provider or a specialised technician, who shall organise all the operating steps and use only suitable means to ensure strict compliance with the safety regulations in force.

## 4.1 Unloading and Handling

Unloading from the transport vehicle and handling operations of the appliance must be carried out by qualified personnel only and using suitable equipment.

The appliance must always be kept in upright position.

# 🗩 Do not:

- drag the appliance;
- overturn or lay down the appliance during transport and handling;
- shake the appliance;
- lift the appliance by using ropes or cranes;
- leave the appliance exposed to bad weather, in humid areas or close to heat sources.

#### 4.2 Storage

The machine is packed in cardboard and expanded polystyrene packaging.

If the appliance is not immediately installed, it shall be kept in a sheltered place according to the following instructions:

- the packaged appliance shall be stored in a closed, dry area at a temperature between I°C and 40°C;
- maximum humidity below 90% (non-condensed);
- do not put other appliances or boxes on the appliance;
- in any case, it is good practice to protect the appliance from possible deposits of dust or other substances.



Due to the total weight, do not stack more than three machines on top of each other. The machine should be stored in its original packaging, in a dry and/or dust-FREE place.

#### 5 INSTALLATION

All the operations described in this chapter must be performed exclusively by the service provider or a specialised technician, who shall organise all the operating steps and use only suitable means to ensure strict compliance with the safety regulations in force.

# 5.1 Cautions

- The appliance cannot be installed in external areas. Avoid placing it in areas where the temperature is lower than 2°C or higher than 32°C and in particularly humid or dusty places.
- It should neither be installed in places where water jets are used for cleaning operations nor where there is a risk of fire or explosion.

Make sure that the installation place is compatible with the following specifications, before unpacking the appliance:

- the power socket which the appliance is connected to should be easily accessible and at a distance not higher that 1.2 metres;
- the gradient of the supporting surface should NOT exceed 2°;
- the socket voltage must correspond to that indicated on the appliance data plate.
- The appliance must be installed on a horizontal surface.
- Access to the machine and the plug should be kept clear at all times in order to allow users to easily reach them and to leave the area immediately if required.

The following illustration shows the required access distances:

- to the keypad on the front of the appliance;
- to the service units in the event of failure.



The presence of magnetic fields or proximity to electrical machines which generate interference could cause the electronic controls of the machine to malfunction. At temperatures close to 0°C, internal parts containing water are at risk of freezing. Do not use the machine under these conditions.

# 5.2 Unpacking and Positioning

The machine consists of 2 parts packed in 2 different packages which should be assembled as described in section "Installing the Container Base".

On receipt of the appliance, make sure that it has not suffered any damage during transport or that the packaging has not been unduly opened with consequent stealing of the components contained in it. If damage of any kind is found, the courier must be informed and notice must be immediately given to the importer or to the seller. If these are not in the purchaser's country, please contact the manufacturing company directly. An accessories bag is supplied with the machine.

# List of Standard Accessories

Manual: instructions on how to use the machine.



Access key to the water tank and service compartment door: this prevents access to the water tank and brew group by unauthorised personnel.



Power cord: to connect the machine to the mains.



Cappuccinatore: allows you to dispense milk-based beverages.



Left-hand fitting for Cappuccinatore: allows the milk container to be connected to the Cappuccinatore when the machine does not feature a coiner.



Right-hand fitting for Cappuccinatore: allows the milk container to be connected to the Cappuccinatore when the machine features a coiner.



Water hardness test: quick test to determine the actual hardness of the water used to prepare beverages; this test is of fundamental importance to set the water hardness in the machine.



"Intenza +" water filter: to remove any unpleasant flavours in the water and reduce water hardness. This will improve machine use.



In the water network versions, the "Intenza +" water filter is not supplied with the machine. Cleaning brush: to remove the coffee powder from the service compartment.



Lubricating grease: to lubricate the Brew Group at periodic intervals.



Milk circuit cleaning powder: allows a correct and thorough cleaning of the circuit, removing all possible milk residues.



Group cleaning tablets: allow a correct cleaning of the brew group, increasing its durability.



#### List of Optional Accessories

Descaling solution: to remove limescale build-up in the water circuit caused by normal use.



#### 5.3 Installing the Container Base

The containers have to be installed at the base of the machine before starting to use the machine. Remove the drip tray to be able to install the containers.



Open the service door using the key supplied with the machine.



Remove the brew group by pulling it by the handle and pressing the  ${\rm \ensuremath{\scriptscriptstyle \sf WPRESS}}{\rm \ensuremath{\scriptscriptstyle \sf S}}$  button.



Lift the rear side of the inner drawer to unlock it.



Fix the base with the drawers by using the screws supplied with the machine.



Check the components to make sure that they are correctly aligned.

After installing the containers, refit the components and close the door. Install the drip tray.

# 5.4 Installation of Payment Systems

This machine is designed to manage specific payment systems according to the needs of the service provider.

The payment system must be purchased and installed by the service provider.

The payment systems are:

- "Stepper" coiner;
- "Apollo" system "Rfid" sensor.

The following sections explain the procedures for installing the two systems in the machine.  $% \left( {{{\left[ {{{C_{1}}} \right]}}_{i}}_{i}} \right)$ 

# 5.4.1 Installing the Coiner Box

The machine has been specially conceived and designed to interface with all "Stepper" coiners available on the market.

The coiner must be purchased and installed by the service provider.

Please refer to the coiner manual for each coiner programming option.

The coiner (not supplied) must be installed in the (optional) box provided upon request.

Follow the instructions below to install the box:

Before carrying out the steps below, please make sure the machine is switched off.

Remove the drip tray.





Remove the screw shown in the picture.



Remove the coffee dispensing spout.



Remove the front cover by pushing on its sides to disengage the fixing elements.



Remove the lid on the left-hand side by loosening the 2 screws.



Install the spacer on the left-hand side of the machine and fix it using the 4 screws supplied.



The machine has two different connectors, a square-shaped one for the "Apollo" payment system and a rectangular one to connect the coiner.

Place the wiring harnesses as shown in the figure and pass the longer one through the hole.



Prepare the box containing the coiner.



- The box is just a container housing the coiner to ensure its proper installation and interface with the machine.
- The purchase and installation of the coiner are at the service provider's expenses.

Fix the coiner box to the spacer using the 2 screws supplied.



The connecting cable must be properly inserted in the box.

After installing the box, install the coiner inside the box as described in the instructions given in the coiner manual. After installing the coiner in the box, close the box using the key.



Insert the front cover and fix it by means of the screw previously removed. Insert the coffee dispensing spout. Reassemble the drip tray.

After installing the coiner, enable the products dispensed upon payment and set their price. Access the programming mode to carry out this procedure. The machine allows you to select a price line (0, 1, 2) whose associated value is set by the payment system through a dedicated software.

# 5.4.2 Installing the "Apollo" System

The machine has been specially conceived and designed to accommodate an "Apollo" payment system. This system allows you to use prepaid cards for product dispensing.

The "Apollo" system must be purchased and installed by the service provider. Please refer to the "Apollo" system manual for each programming option.

Follow the instructions below to install the Apollo system:

Before carrying out the steps below, please make sure the machine is switched off.

Remove the drip tray.



Lift the hot water wand.



Remove the screw shown in the picture.



Remove the coffee dispensing spout.



Remove the front cover by pushing on its sides to disengage the fixing elements.



Install the sensor on the inner side of the front cover. When the sensor has been installed, connect it.



Insert the front cover and fix it by means of the screw previously removed. Insert the coffee dispensing spout. Reassemble the drip tray.



Following installation, enable the products dispensed upon payment and set their price. Access the programming mode to carry out this procedure.

The machine allows you to select a price line (0, 1, 2) whose associated value is set by the payment system through a dedicated software.

# 5.5 Connection to the Electric Network

- This operation must only be performed by specialised technical personnel or by the service provider.
- The device must be connected to a power supply with a maximum electric impedance (Z) of 0.388 ohm.

The Maintenance Technician, who is in charge of the appliance's installation, shall make sure that:

- the power supply system complies with the safety instructions in force;
- the voltage corresponds to that indicated on the appliance data plate.

In case of doubt, do not proceed with the installation and ask qualified and authorised personnel to accurately check the system.

English

• Do not use adapters or multi-sockets.



Make sure that the power cord plug is easily reachable after installation.

## 6 DESCRIPTION OF CONTROLS

#### 6.1 Power button

It is located in the rear of the machine.

If set to the "I" position the machine turns on (electrical functions enabled). If set to the "O" position the machine turns off (electrical functions disabled).



## 6.2 Display

The display shows the messages during normal operation and during the programming and maintenance phase.

# 6.3 Keypad



I	"Espresso" button
2	"Espresso x2" button
3	"OK" button
4	"Hot Water" button
5	"Coffee" button
6	"Menù" button
7	"ESC" button
8	"Up" button
9	"Extra" button
10	"Cappuccino" button
11	"Down" button
12	"Stand-by" button
13	"Milk" button
14	"Latte Macchiato" button

#### 6.4 Button Description during Normal Operation

#### "Espresso" button

When this button is pressed, an espresso coffee is brewed. In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage.

#### "Espresso x2" button

When this button is pressed, two espresso coffees are brewed. In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage.

## "OK" button

This button allows you to confirm the selected menu option. In the PROGRAMMING phase, the OK button can only be pressed when the message "OK TO SAVE" appears on the screen.

#### "Hot Water" button

When this button is pressed, hot water is dispensed. In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage.

#### "Coffee" button

When this button is pressed, a cup of coffee is brewed. In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage.

### "Menù" button

Press this button to access the user menu, which allows you to wash certain components of the machine (Cappuccinatore and brew group), and to access the technical menu, if necessary, to perform maintenance and other operations.

#### "ESC" button

In the BREWING phase, pressing the ESC button will stop the dispensing cycle or cancel the beverage request, if pressed during the grinding phase.

In the PROGRAMMING phase, this button allows you to exit without changing the edited or selected parameter.

#### "Up" button

Press this button to scroll up the user menu options.

It can also be used to increase the configurable numerical parameters in the menu (for example, brightness).

#### "Extra" button

When this button is pressed, the menu for preparing other types of beverages is accessed.

In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage.

#### "Cappuccino" button

When this button is pressed, a cappuccino is brewed.

In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage.

#### "Down" button

Press this button to scroll down the user menu options.

It can also be used to decrease the configurable numerical parameters in the menu (for example, brightness).

#### "Stand-by" button

By pressing the Stand-by button, a screen will appear asking the user to press the button for 3 seconds to enter Stand-by mode.

If the user releases the button before 3 seconds have elapsed, the message "PLEASE WAIT" will appear and, after 2 seconds, it will return to READY FOR USE mode.

#### "Milk" button

When this button is pressed, a cup of milk is dispensed. In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage.

#### "Latte Macchiato" button

When this button is pressed, a Latte Macchiato is brewed. In the brewing phase, when the corresponding LED light is steady on, the button can be pressed again to stop the beverage. If the brewing of a beverage comprising two products that are not simultaneously brewed is stopped, the machine will brew the second product. For example, if the milk for a cappuccino is stopped, the machine will brew the coffee.

# 7 SUPPLY AND START UP

#### 7.1 Opening the Upper Lid

The upper protection cover should be removed in order to fill the containers. The cover is a safety device which allows access only to authorised personnel.

Unlock the lid with the special key supplied to remove it.



After unlocking the lid, lift and remove it.



Now the water tank and the coffee bean hopper can be filled.

## 7.2 Coffee Blends

- We recommend using fresh, non-oily and medium-ground coffee.
- Use an espresso coffee blend.
- Use the special blends for espresso machines to obtain a strong and aromatic coffee.
- Keep coffee in a cool place in an airtight sealed container.

# 7.3 Coffee Bean Supply

Only coffee beans must be put into the coffee bean hopper. Ground coffee, instant coffee or any other object may damage the machine.

Remove the protection cover as described in section "Opening the Upper Lid".

Remove the coffee bean hopper lid.



The coffee bean hopper may be provided with different safety features according to the regulations of the country of use of the machine.

Pour the coffee beans into the hopper.



When filling the coffee bean hopper, use sterile disposable gloves to prevent bacteriological contamination. Refit the coffee bean hopper lid.

Refit the protection cover as described in section "Closing the Upper Lid".

# 7.4 Filling the Water Tank

Before using the machine for the first time, wash the water tank carefully. Fill the water tank with fresh drinking water only. Hot or carbonated water, as well as other liquids, will damage the machine.

Remove the protection cover as described in section "Opening the Upper Lid".

Remove the lid from the water tank.



Remove the tank; lift it using the inside handles.



Rinse and fill it with fresh water; do not exceed the level (MAX) indicated on the tank.



When filling the water tank, use sterile disposable gloves to prevent bacteriological contamination.

Insert the water tank back into its seat and refit the lid.

Refit the protection cover as described in section "Closing the Upper Lid".

## 7.5 Measuring and Adjusting Water Hardness

Measuring water hardness is very important in order to correctly manage the "INTENZA+" filter and the frequency with which the machine must be descaled.

Immerse the water hardness test strip in water for 1 second.



the test strip is only valid for one measurement.

Check how many squares change their colour and then consult the table.



The numbers correspond to the settings indicated in the following machine adjustments.

Descaling frequency				
Hardness	WATER HARDNESS	Without anti-scale filter	With anti-scale filter	
	Very soft (up to 7°dH)	240 litres (480,000 pulses)	480 litres (960,000 pulses)	
2	Soft ( 7°-14dH)	l 20 litres (240,000 pulses)	240 litres (480,000 pulses)	
3	Medium (15°-21°dH)	60 litres (120,000 pulses)	l 20 litres (240,000 pulses)	
4	Hard (over 21°dH)	30 litres (60,000 pulses)	60 litres (120,000 pulses)	
One litre of w	ater corresponds to app	prox. 2,000 pulses	•	

- The values indicated in the tables do not refer to steam product dispensing (milk).

When reaching a value higher than 21° dH it is recommended to request the dH (hardness) to the Company providing the service.

Switch to machine programming mode as described in section "Access to the Technical Menu".







To select the "MACHINE MENU" option, press the "DOWN" button.



MACHINE MENU GENERAL MENU DISPLAY MENU WATER MENU DESCALING

Press the "DOWN" button until the "WATER MENU" option is selected.

GENERAL MENU DISPLAY MENU WATER MENU DESCALING	MACHINE MENU	
WATER MENU	GENERAL MENU	
	DISPLAY MENU	
DESCALING	WATER MENU	
	DESCALING	

Press the "OK" button to enter.

WATER MENU	
HARDNESS	
WATER NET	
ENABLE FILTER	
ACTIVATE FILTER	

Press the "OK" button to enter the "HARDNESS" menu.

The machine is supplied with standard adjustments, suitable for most uses.

HARDNESS	
1	
2	
3	
4	

Press the "Up" button to increase the value or the "Down" button to decrease the value.

Press the "OK" button to confirm the selected change.

Press the "OK" button to enter.

After adjusting water hardness, install the filter (Intenza+) as described in the following section. Then press the "ESC" button multiple times to exit the programming mode.

# 7.6 "INTENZA+" Water Filter

Water is a key element for a good espresso coffee. Therefore, it should always be filtered in a professional manner. That is why all Saeco machines can be equipped with the INTENZA+ filter. This filter is easy to use and its sophisticated technology is effective in preventing limescale build-up. This way, water will always be perfect and will give a much more intense aroma to your espresso coffee.

- The "INTENZA+" water filter can be installed only if the machine is NOT connected to the water network.
- The anti-scale filter should be replaced whenever indicated by the machine. Before descaling, remove the anti-scale filter from the water tank.
- Measuring water hardness is very important in order to manage correctly the "INTENZA+" water filter and the frequency with which the machine must be descaled.

Remove the "INTENZA+" water filter from its packaging. The filter should be set according to the measurements performed to set water hardness.

Use the water hardness test strip provided with the machine. Set the "Intenza Aroma System" as specified on the filter package (see section "Measuring and Adjusting Water Hardness").



Α	Soft water	
В	Hard water (standard)	
С	Very hard water	

Immerse the "INTENZA+" water filter vertically in cold water (with the opening positioned upwards) and gently press its sides to let the air bubbles out.



Switch to machine programming mode as described in section "Access to the Technical Menu".

# TECHNICAL MENU SETTINGS STATISTICS

Select the "SETTINGS" option and press the "OK" button.



To select the "MACHINE MENU" option, press the "DOWN" button.



Press the "OK" button to enter.

MACHINE MENU
GENERAL MENU
DISPLAY MENU
WATER MENU
DESCALING

Press the "DOWN" button until the "WATER MENU" option is selected.

25





Press the "OK" button to enter.

Press the "DOWN" button until the "ACTIVATE FILTER" option is selected.

WATER MENU	
WATER NET	
ENABLE FILTER	
ACTIVATE FILTER	

Press the "OK" button to enter.



To exit the procedure, press the "ESC" button.

Press the "OK" button to continue.



Remove the tank from the machine and empty it. Remove the small white filter from the tank and store it in a dry place sheltered from dust.



Put the filter into the empty tank. Press it to its limit stop.



Fill the tank with fresh drinking water and reinsert it into the machine.

Press the "OK" button to confirm the insertion of the new filter.



Remove and empty the drip tray.

When the drip tray is empty, refit it in the machine and press the "OK" button to confirm that the procedure has been completed.



Place a large container under the hot water wand.



Press the "OK" button to confirm.

Wait until the machine stops dispensing the necessary water to activate the filter.

ACT	IVATE FILTER
IN P	ROGRESS

At the end of the cycle, remove the container previously placed under the hot water wand.

At the end of the procedure the display automatically returns to the product dispensing page. If there is no water filter, insert the small white filter previously removed into the water tank.

#### 7.7 Closing the Upper Lid

After refilling and during normal operation, the upper protection cover must always be fitted and locked using the special key in order to prevent access to unauthorised people.

In order to lock the upper lid, position it and close it using the special key supplied.



# 7.8 Coffee Grind Adjustment

- Do not pour ground and/or instant coffee into the coffee bean hopper. Do not put any material other than coffee beans into the hopper.
- The coffee grinder contains moving parts that may be dangerous. Do not insert fingers and/or other objects.
- Turn off the machine by pressing the ON/OFF button and remove the plug from the socket before carrying out any type of operation inside the coffee bean hopper.

The machine allows the coffee grind to be slightly adjusted in order to adapt it to the kind of coffee used. For any adjustments, use the lever located on the inner side of the service compartment.

Open the service compartment door and turn the lever by only one notch. Close the door again and brew 1-2 cups of coffee to verify the changes in the grinding degree. Repeat the procedure until you reach the desired grind setting. The reference marks indicate the grind setting. There are different grind settings to choose from with the following references:

- I Fine grind
- 2 Coarse grind



#### 7.9 Adjusting the "Aroma" - Amount of Ground Coffee

The machine allows you to program the amount of coffee to be ground for preparing each cup of coffee.

- The Aroma adjusting lever must only be turned when the coffee grinder is stopped. The adjustment must be performed before brewing coffee.
- DO NOT change the coffee dose if the pre-grinding option is active (set on "ON").

For any adjustments, use the lever located on the inner side of the service compartment.

Open the service compartment door with the appropriate key.

The reference marks indicate the amount of ground coffee which has been set. You can set different amounts with the following references:

- 3 Minimum coffee amount (about 6 grams)
- 4 Maximum coffee amount (about 11 grams)



7.10 Adjusting the Coffee Dispensing Spout

Most of the cups and mugs available on the market can be used with this coffee machine.

The height of the dispensing spout can be adjusted to better fit the dimensions of the cups that you wish to use.



Manually move the dispensing spout up or down to adjust its height.

## The recommended positions are:

• When using small cups.





• When using mugs.

Two cups can be placed under the dispensing spout to brew two cups of coffee at the same time.



If you want to use tall glasses or mugs, push the dispensing spout to its limit stop. In this case, you can just brew one product at a time.



Before brewing any product and/or when bringing the dispensing spout back to its normal position, ensure that it is correctly positioned. This can be evidenced by the CLICK indicating correct positioning.



Otherwise, some product might leak out of the dispensing spout.

## 7.11 Turning on/off the machine

The machine can be turned on/off by pressing the button located to the rear of the machine.



7.12 Setting the Language (Upon First Use)

At first start-up, the desired display language of the messages must be selected and stored. This allows the beverage parameters to be adjusted to the specific taste of the country where the machine is in use.



Select the language by pressing the "DOWN" button or the "UP" button. Press the "OK" button to save the language. The machine starts the system warm-up.

Upon first use, once warm-up has been completed, the machine primes the circuit and performs a rinse cycle of the internal circuits. During this process, a small amount of water is dispensed. Wait for this cycle to be completed.

#### 7.13 First Use - Use after a Long Period of Inactivity

Refill the machine (follow the instructions above).

Connect the plug of the appliance to the mains (see section "Connection to the Electric Network").

For a perfect Espresso: rinse the coffee circuit if using the machine for the first time or after a long period of inactivity.

These simple operations will allow you to always brew excellent coffee.

They have to be performed:

- at first start-up;
- when the machine remains inactive for a long time (more than 2 weeks).

#### 7.13.1 After a Period of Inactivity

Empty the water tank, wash and rinse it and fill it with fresh water (see section "Filling the Water Tank").

Place a large container under the dispensing spout.



Press the "Coffee" button to start brewing. The machine starts brewing coffee from the dispensing spout. Wait until brewing has been completed and empty the container. Repeat the brewing process 3 times. Place a container under the hot water wand.



Press the "Hot Water" button to start dispensing HOT WATER.

When the hot water dispensing procedure has been completed, empty the container. The machine is now ready for use.

# 7.14 Washing the Parts coming into Contact with Food

Rinse all the parts coming into contact with food.

- Thoroughly wash your hands.
- Prepare a chlorine-based, antibacterial disinfecting solution (the products can be purchased at the chemist's) following the concentrations indicated on the product.
- Remove all product containers from the appliance.
- Remove the container lids and product chutes. Immerse all these parts in the previously prepared solution.

## 7.15 Using the Appliance

- Before using the machine, read this manual carefully and make sure users are familiar with the machine.
- After the machine has not been used for a certain time, it is recommended to read section "First Use - Use after a Long Period of Inactivity" again, before using the module again.

The beverage selection modes are indicated in chapter "Operation and Use".

## PROGRAMMING MENU

8

- This chapter contains instructions on how to set and change the programming parameters of the appliance.
- Therefore it is necessary to carefully read it and to understand the exact sequence of operations before performing them.
- All the operations described in this chapter must be performed exclusively by the service provider or a specialised technician, who shall organise all the operating steps and use only suitable means to ensure strict compliance with the safety regulations in force.

The specialised technician or the service provider can change some of the machine operating parameters to suit the needs of the users.

#### 8.1 Button Description in Programming Mode

OK

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Use the buttons described below to scroll the appliance menus.

() ()



## Button I: OK

This button allows you to:

- select the function to display;
- confirm the parameter/value when it is made editable.

# Button 2: Esc

- This button allows you to:go back to the previous menu level;
- exit without changing the edited or selected parameter.
- press it repeatedly to exit programming mode.

#### Button 3: Up

This button allows you to:

- browse the pages within a menu;
- change the parameters when they are made editable using the "OK" button.

#### Button 4: Down

- This button allows you to:
- browse the pages within a menu;
- change the parameters when they are made editable using the "OK" button.

#### 8.2 User Menu Programming

The structure of the user menu is indicated in section "Structure of the User Menu".

Section "Description of Messages in the User Menu" describes all options in the user menu.

## 8.2.1 Access to the User Menu

When the machine is "ready for use", access the main menu by pressing the "Menu" button.



The following screen is displayed:



The menu can also be accessed by key combination (during startup) without waiting for the "ready for use".



Some functions are inhibited if the menu is accessed by key combination. The only enabled ones are: descaling, group washing and Cappuccinatore washing. To use the other functions the menu must be accessed in the conventional way.

# Select the "USER MENU" option and press the "OK" button.

- The menus should be PASSWORD-protected.
- ▲ The PASSWORD will not be requested if set on the default value (0000). It should be changed upon first use to prevent unauthorised access. After this change, the password must be entered each time the display shows:

INSERT PA	ASS	WORD	
00	0	0	

In case you do not enter the password within 10 seconds the machine goes back to the previous screen. Refer to the "Setting the user menu password" section to set the PASSWORD.

If the PASSWORD is forgotten, you can reset it by entering a PUK code. You have to request the PUK code to the Saeco service centre, who will guide you through the procedure.

# 8.2.2 Structure of the User Menu

The main options of the user menu are:

MENU ITEM Brew Group Clean Cappuccinatore Cleaning Start Cleaning

# 8.2.3 Description of Messages in the User Menu

MENU ITEM	Description
Brew Group Clean	This function allows you to perform the brew group wash cycle (see section "Brew Group Cleaning with the "Coffee Oil Remover").
Cappuccinatore Cleaning	This function manages the cleaning cycle of the Cappuccinatore, which is used to prepare milk-based beverages (see
	section "Thorough Cleaning of the Cappuccinatore").
	NOTE:
	This cleaning cycle is essential for proper operation of the Cappuccinatore.
Start Cleaning	This function starts the Cappuccinatore cleaning cycle as described in the relevant section.
Warning Cleaning	This function activates the display warning message indicating that a Cappuccinatore cleaning cycle should be performed.
Off	With this setting, the warning message is disabled.
On	With this setting, the warning message is enabled;
	the message is displayed when a deaning cycle of the Capuccinatore needs to be performed.

# English

# 8.3 Technical Menu Programming

The structure of the technical menu is detailed in the "Structure of the Technical Menu" section.

The "Description of Messages in the Technical Menu" section describes all the options in the technical menu.

# 8.3.1 Access to the Technical Menu

When the machine is "ready for use", access the main menu by pressing the "Menu" button.



The following screen is displayed:



The menu can also be accessed by key combination (during startup) without waiting for the "ready for use".



Some functions are inhibited if the menu is accessed by key combination. The only enabled ones are: descaling, group washing and Cappuccinatore washing. To use the other functions the menu must be accessed in the conventional way.

Scroll the main menu until you reach the "Tech Menu" option. Press the "OK" button.

- The menus should be PASSWORD-protected.
- The PASSWORD will not be requested if set on the default value (0000). It should be changed upon first use to prevent unauthorised access. After this change, the password must be entered each time the display shows:



If you do not enter the password within a few seconds, the machine will go back to the previous screen.

Refer to the "Setting the technical menu password" section to set the PASSWORD.

If the PASSWORD is forgotten, you can reset it by entering a PUK code. You have to request the PUK code to the Saeco service centre, who will guide you through the procedure.

#### 8.3.2 Structure of the Technical Menu

This menu allows you to manage certain machine operation parameters.

The main options of the technical menu are:

MENU ITEM
Settings
Credits Menu
ACTIVATE CREDITS
Add Credits
Reset Credits
Show Credits
Beverage Menu
CONFIG. BREWING MODE
Espresso
Coffee
Cappuccino
Latte Macchiato
HOT WATER
milk
EXTRA
LARGE COFFEE
CAFFE LATTE
CONFIG. WITH PARAMETERS
Espresso
Prebrewing
COFFEE TEMPERATURE
COFFEE LENGTH
Default
Coffee
Prebrewing
COFFEE LENGTH
Default
Cappuccino
Prebrewing
COFFEE TEMPERATURE
COFFEE LENGTH
MILK QUANTITY
Pause
High Speed Milk
Default
Latte Macchiato
Prebrewing
COFFEE TEMPERATURE
COFFEE LENGTH
MILK QUANTITY
Pause
Pause
High Speed Milk
High Speed Milk Default
High Speed Milk Default HOT WATER
High Speed Milk Default HOT WATER WATER QUANTITY
High Speed Milk Default HOT WATER
High Speed Milk Default HOT WATER WATER QUANTITY Default
High Speed Milk Default HOT WATER WATER QUANTITY Default milk
High Speed Milk Default HOT WATER WATER QUANTITY Default
High Speed Milk Default HOT WATER WATER QUANTITY Default milk MILK QUANTITY
High Speed Milk Default HOT WATER WATER QUANTITY Default MILK QUANTITY Default
High Speed Milk Default HOT WATER WATER WATER QUANTITY Default milk MILK QUANTITY Default EXTRA
High Speed Milk Default HOT WATER WATER QUANTITY Default MILK QUANTITY Default
High Speed Milk Default HOT WATER WATER QUANTITY Default milk MILK QUANTITY Default EXTRA LARGE COFFEE
High Speed Milk Default HOT WATER WATER QUANTITY Default milk MILK QUANTITY Default EXTRA LARGE COFFEE Prebrewing
High Speed Milk Default HOT WATER WATER QUANTITY Default milk MILK QUANTITY Default EXTRA LARGE COFFEE Prebrewing COFFEE TEMPERATURE
High Speed Milk Default HOT WATER WATER QUANTITY Default milk MILK QUANTITY Default EXTRA LARGE COFFEE Prebrewing
High Speed Milk Default HOT WATER WATER QUANTITY Default milk MILK QUANTITY Default EXTRA LARGE COFFEE Prebrewing COFFEE TEMPERATURE COFFEE LENGTH
High Speed Milk Default HOT WATER WATER QUANTITY Default MILK QUANTITY Default EXTRA LARGE COFFEE Prebrewing COFFEE TEMPERATURE COFFEE LENGTH Default
High Speed Milk Default HOT WATER WATER QUANTITY Default milk MILK QUANTITY Default EXTRA LARGE COFFEE Prebrewing COFFEE TEMPERATURE COFFEE LENGTH
High Speed Milk Default HOT WATER WATER QUANTITY Default MILK QUANTITY Default EXTRA LARGE COFFEE Prebrewing COFFEE TEMPERATURE COFFEE LENGTH Default AMERICAN COFFEE
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         MILK QUANTITY         Default         COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         MILK QUANTITY         Default         COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE TEMPERATURE         COFFEE LENGTH
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE TEMPERATURE         COFFEE LENGTH
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE TEMPERATURE         COFFEE LENGTH         MILK QUANTITY
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         Hilk QUANTITY         High Speed Milk
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE TEMPERATURE         COFFEE LENGTH         MILK QUANTITY
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         MILK QUANTITY         Default         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE TEMPERATURE         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         MILK QUANTITY         High Speed Milk         Default
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         Default         CAFFE LENGTH         Default         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         Default         Steam
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         Default         COFFEE LENGTH         Default         COFFEE LENGTH         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         MILK QUANTITY         High Speed Milk         Default         steam         Machine Menu
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         milk         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         Default         COFFEE LENGTH         Default         COFFEE LENGTH         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         MILK QUANTITY         High Speed Milk         Default         steam         Machine Menu
High Speed Milk         Default         HOT WATER         WATER QUANTITY         Default         Milk QUANTITY         Default         MILK QUANTITY         Default         EXTRA         LARGE COFFEE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         Default         AMERICAN COFFEE         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         WATER PERCENT COFFEE         Default         CAFFE LATTE         Prebrewing         COFFEE TEMPERATURE         COFFEE LENGTH         MILK QUANTITY         High Speed Milk         Default         steam         Machine Menu         General Menu
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SET TECHNICAL PASSWORD Display Menu Language BRIGHTNESS Contrast Display Logo Water Menu Hardness Water Net Enable Filter Activate Filter Descaling Start Descale Descale Warning Factory settings DECOUNT LED BEVERAGE Price Menu Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Statistics PRODUCT COUNTERS Total Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS RESET ERRORS DESCALING CYCLE SINCE LAST SINCE ECOND LAST SINCE THIRD LAST NUMBER OF EXECUTION BREW GROUP CLEAN NUMBER OF EXECUTION

SINCE LAST SINCE PRODUCTION WATER FILTER SINCE LAST RESET NUMBER OF RESET 

MENU ITEM	Description
Settings	This menu allows you to access all machine configuration parameters
Credits Menu	This menu allows you to activate the use of virtual credits, load them onto the machine, reset them and view them on the "Ready for use" screen
ACTIVATE CREDITS	This menu allows you to enable the system that checks for any virtual credits on the machine, to prevent the brewing of unwanted products.
Off	This check will not be performed when dispensing hot water, milk or steam This setting disables the virtual credits checking system
On	This setting disables the virtual credits checking system This setting enables the virtual credits checking system
Add Credits	This setting enables the virtual credits checking system This function allows you to load virtual credits onto the machine
Reset Credits	This function allows you to reset all virtual credits on the machine
Show Credits	This function allows the credits to be displayed on the main "Ready for use" page.
	NOTE: The "ACTIVATE CREDITS" setting must be set to "ON", otherwise the machine will not display the credits, regardless of the selected parameter
Off	To disable credit display.
	NOTE: The machine will always display the number of credits when the minimum level of 30 credits is reached, so that the user can contact the service provider
On	To enable credit display
Beverage Menu	This menu allows you to adjust the characteristic parameters of the beverages dispensed by the machine
CONFIG. BREWING MODE	This menu allows you to adjust the beverage doses in brewing mode or to save the desired dose during the dispensing cycle
Espresso	An Espresso will be brewed once the length of the beverage has been saved NOTE:
C	the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu
Coffee	A Coffee will be brewed once the length of the beverage has been saved NOTE: the length of the beverage may be numerically adjusted uping the "CONEIC. W/ITH PARAMETERS" menu
Cappuccino	the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu A Cappuccino will be brewed once the length of the coffee part and milk part has been saved NOTE:
	the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu
Latte Macchiato	A Latte Macchiato will be brewed once the length of the coffee part and milk part has been saved
	NOTE: the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu
HOT WATER	Hot water will be dispensed once the length of the beverage has been saved NOTE:
	the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu
milk	Milk will be dispensed once the length of the beverage has been saved NOTE: the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu
EXTRA	This menu allows you to save Extra beverages in beverage mode
LARGE COFFEE	A Large Coffee will be brewed once the length of the beverage has been saved NOTE:
CAFFE LATTE	the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu A Caffe Latte will be brewed once the length of the coffee part and milk part has been saved NOTE:
	the length of the beverage may be numerically adjusted using the "CONFIG. WITH PARAMETERS" menu
CONFIG. WITH PARAMETERS Espresso	This menu allows you to change the characteristic configuration parameters of each beverage To manage the Espresso beverage brewing parameters.
Prebrewing	Pre-brewing: the coffee is slightly dampened before brewing so as to bring out the full aroma of the coffee and to acquire an excellent
Off	flavour pre-brewing is not performed.
Low	active.
High	longer in order to bring out the coffee taste.
COFFEE TEMPERATURE	This section allows the coffee brewing temperature to be adjusted
Low	lowest brewing temperature
Normal	standard brewing temperature
High COFFEE LENGTH	highest brewing temperature This section allows you to program the amount of coffee to be brewed for each selected beverage. The bar allows you to set the exact amount of coffee to be brewed (the value is measured in turbine pulses).
	NOTE: alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu
Default	The original standard values assigned by the manufacturer to each beverage can be reset. After selecting this function, the customised individual beverage settings are deleted.
Coffee	To manage the Coffee beverage brewing parameters.
Prebrewing	Pre-brewing: coffee is slightly dampened before brewing so as to bring out the full aroma of the coffee that acquires an excellent taste.
Off	pre-brewing is not performed.
Low	active.
High	longer in order to bring out the coffee taste.
COFFEE TEMPERATURE	This section allows the coffee brewing temperature to be adjusted
Low	lowest brewing temperature
Normal High	standard brewing temperature highest brewing temperature
High COFFEE LENGTH	This section allows you to program the amount of coffee to be brewed for each selected beverage. The bar allows you to set the exact amount of coffee to be brewed (the value is measured in turbine pulses).
	NOTE: alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu
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MENU ITEM	Description
Default	The original standard values assigned by the manufacturer to each beverage can be reset.
	After selecting this function, the customised individual beverage settings are deleted.
Cappuccino	To manage the Cappuccino beverage brewing parameters.
Prebrewing	Pre-brewing: coffee is slightly dampened before brewing so as to bring out the full aroma of the coffee that acquires an excellent taste.
Off	pre-brewing is not performed.
.ow	active.
ligh	longer in order to bring out the coffee taste.
COFFEE TEMPERATURE	This section allows the coffee brewing temperature to be adjusted
ow	lowest brewing temperature
Normal	standard brewing temperature
ligh COFFEE LENGTH	highest brewing temperature This section allows you to program the amount of coffee to be brewed for each selected beverage.
	The bar allows you to set the exact amount of coffee to be brewed (the value is measured in turbine pulses). NOTE:
MILK QUANTITY	alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu This setting can only be adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected by approximately adjusted for beverages a
	beverage. The bar allows you to set the exact amount of milk to be dispensed (the value is measured in seconds). NOTE:
	alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu
ause	This value between 0 and 60 secs - if different from zero - performs a pause of the value set in seconds to stratify the milk before brewing the coffee.
ligh Speed Milk	This setting can only be adjusted for beverages containing milk and allows the machine to dispense milk and coffee at the same time.
Dff	Milk and coffee are dispensed in two separate steps. NOTE:
	in this case, the various dispensing stages (coffee or milk) can be individually stopped.
Dn	Milk and coffee are dispensed at the same time. NOTE: in this case, the user can only stop dispensing the beverage as a whole.
	Setting ECOMODE to OFF brings down the dispensing time of mixed products.
Default	The original standard values assigned by the manufacturer to each beverage can be reset.
	After selecting this function, the customised individual beverage settings are deleted.
atte Macchiato	To manage the Latte Macchiato beverage brewing parameters.
rebrewing	Pre-brewing: coffee is slightly dampened before brewing so as to bring out the full aroma of the coffee that acquires an excellent taste.
Off	pre-brewing is not performed.
ow	active.
ligh	longer in order to bring out the coffee taste.
COFFEE TEMPERATURE	This section allows the coffee brewing temperature to be adjusted
ow	lowest brewing temperature
lormal ligh	standard brewing temperature highest brewing temperature
COFFEE LENGTH	This section allows you to program the amount of coffee to be brewed for each selected beverage. The bar allows you to set the exact amount of coffee to be brewed (the value is measured in turbine pulses).
	NOTE: alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu
11LK QUANTITY	This setting can only be adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected beverage.
	The bar allows you to set the exact amount of milk to be dispensed (the value is measured in seconds). NOTE alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu
ause	This value between 0 and 60 secs. if different from zero - performs a pause of the value set in seconds to stratify the milk before brewing the
	coffee.
ligh Speed Milk	This setting can only be adjusted for beverages containing milk and allows the machine to dispense milk and coffee at the same time.
Dff	Milk and coffee are dispensed in two separate steps. NOTE:
Dn	in this case, the various dispensing stages (coffee or milk) can be individually stopped. Milk and coffee are dispensed at the same time. NOTE:
	in this case, the user can only stop dispensing the beverage as a whole. Setting ECOMODE to OFF brings down the dispensing time of mixed products.
Default	The original standard values assigned by the manufacturer to each beverage can be reset. After selecting this function, the customised individual beverage settings are deleted.
HOT WATER	To manage the Hot water beverage dispensing parameters.
VATER QUANTITY	This setting can only be used to adjust Hot Water and allows you to program the amount of water to be dispensed each time the corresponding button is pressed.
Default	The bar allows you to set the exact amount of water to be dispensed (the value is measured in turbine pulses).
Default	The original standard values assigned by the manufacturer to each beverage can be reset. After selecting this function, the customised individual beverage settings are deleted.
nilk 11LK QUANTITY	To manage the Milk beverage dispensing parameters This setting can only be adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected
	beverage. The bar allows you to set the exact amount of milk to be dispensed (the value is measured in seconds).
	NOTE alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu
Default	The original standard values assigned by the manufacturer to each beverage can be reset.
	After selecting this function, the customised individual beverage settings are deleted.
XTRA	To adjust the parameters of the Extra beverages.
ARGE COFFEE	To manage the Large Coffee beverage brewing parameters
rebrewing	Pre-brewing:
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	the coffee is slightly dampened before brewing so as to bring out the full aroma of the coffee and to acquire an excellent flavour
Off	pre-brewing is not performed.

#### English

MENU ITEM	Description
Low	active.
High COFFEE TEMPERATURE	longer in order to bring out the coffee taste.
Low	This section allows the coffee brewing temperature to be adjusted lowest brewing temperature
Normal	standard brewing temperature
High	highest brewing temperature
COFFEE LENGTH	This section allows you to program the amount of coffee to be brewed for each selected beverage. The bar allows you to set the exact amount of coffee to be brewed (the value is measured in turbine pulses). NOTE:
Default	alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu The original standard values assigned by the manufacturer to each beverage can be reset.
AMERICAN COFFEE	After selecting this function, the customised individual beverage settings are deleted. To manage the American Coffee beverage brewing parameters
	This section allows the coffee brewing temperature to be adjusted
Low	lowest brewing temperature
Normal	standard brewing temperature
High	highest brewing temperature
COFFEE LENGTH	This section allows you to program the amount of coffee to be brewed for each selected beverage. The bar allows you to set the exact amount of coffee to be brewed (the value is measured in turbine pulses). NOTE:
WATER PERCENT COFFEE	alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu This section allows you to program the percentage of water to dispense while preparing an American Coffee beverage. If the Coffee Length is set at 100 ml and the Coffee Water Percentage is set at 30%, 30 ml of water and 70 ml of coffee will be dispersed.
Default	will be dispensed. The original standard values assigned by the manufacturer to each beverage can be reset.
CAFFE LATTE	After selecting this function, the customised individual beverage settings are deleted.
CAFFE LATTE Prebrewing	To manage the Caffe latte beverage brewing parameters Pre-brewing:
	the coffee is slightly dampened before brewing so as to bring out the full aroma of the coffee and to acquire an excellent flavour
Off	pre-brewing is not performed.
Low	active.
High COFFEE TEMPERATURE	longer in order to bring out the coffee taste. This section allows the coffee brewing temperature to be adjusted
Low	lowest brewing temperature
Normal	standard brewing temperature
High	highest brewing temperature
COFFEE LENGTH	This section allows you to program the amount of coffee to be brewed for each selected beverage. The bar allows you to set the exact amount of coffee to be brewed (the value is measured in turbine pulses). NOTE:
MILK QUANTITY	alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu This setting can only be adjusted for beverages containing milk and allows you to program the amount of milk dispensed for each selected beverage. The bar allows you to set the exact amount of milk to be dispensed (the value is measured in seconds). NOTE
High Speed Milk	alternatively, this parameter may be configured while brewing using the "CONFIG. BREWING MODE" menu This setting can only be adjusted for beverages containing milk and allows the machine to dispense milk and coffee at the same time.
Off	Milk and coffee are dispensed in two separate steps. NOTE:
On	in this case, the various dispensing stages (coffee or milk) can be individually stopped. Milk and coffee are dispensed at the same time. NOTE:
	in this case, the user can only stop dispensing the beverage as a whole. Setting ECOMODE to OFF brings down the dispensing time of mixed products.
Default	The original standard values assigned by the manufacturer to each beverage can be reset. After selecting this function, the customised individual beverage settings are deleted.
steam	To enable/disable the machine's Steam function.
Off	To disable the Steam function (it is not displayed in the list of "Extra" products, see "Extra Products" section).
On	To enable the Steam function (it is displayed in the list of "Extra" products, see "Extra Products" section).
Machine Menu General Menu	This menu manages general machine operation and maintenance parameters. To change the machine operating settings.
Tone	This function allows you to activate/deactivate the acoustic alarms.
Off	To deactivate the acoustic alarms.
On	To activate the acoustic alarms.
Ecomode	This function manages the activation of the machine boilers in order to save energy. The function is set by default to «OFF».
Off	This function activates all the boilers at every machine start-up to allow instant preparation of all products. In this mode, the power consumption is higher because the machine is always ready for use.
On	In this mode, only the coffee boiler is activated at machine start-up. The machine saves energy but needs longer time to dispense milk-based beverages. The appliance is factory preset so that this setting is not enabled by default.
Stand-by Settings	To set the time interval for the machine to go into stand-by mode after the last brewing. The default time value is (after 30 minutes).
15 minutes	Once the set time has elapsed, the machine goes into stand-by mode.
30 minutes	Press any button to turn the machine back on.
60 minutes	After performing the function diagnostics and the warm-up phase, the machine is again ready for use.
180 minutes	When this parameter is set to "OFF", the machine stays active.
Off Coffee Crowned Manager	This function allows were an anomaly the second s
Coffee Ground Manage Coffee grounds drawer full alarm	This function allows you to manage the coffee grounds produced by the machine. It is possible to set the machine so that it alerts the user when the coffee grounds drawer needs to be emptied as it has reached the maximum
	number of grounds set under the "Coffee Grounds" function.
Off	alarm disabled
On Coffee Grounds	alarm enabled You can set the maximum number of grounds that the drawer can contain before requiring to be emptied.
Pre Grinding	To activate the pre-grinding function for a coffee yet to be selected in order to speed up coffee brewing time.

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	Eng
MENU ITEM	Description
Off	With this setting, the pre-grinding function is disabled.
On	With this setting, the pre-grinding function is enabled;
	the first time it is used, the machine grinds the selected coffee as well as the one that will be selected at a later stage, so as
Set Tomo omtime Officet	to instantly brew the next coffee. It is possible to increase/decrease the coffee temperature.
Set Temperature Offset SET USER PASSWORD	To set the user menu access PASSWORD.
	NOTE:
	if the PASSWORD is set to (0000), it will not be requested upon access.
	If the PASSWORD is forgotten, a restoring procedure must be started. Please contact customer service.
SET TECHNICAL PASSWORD	To set the technical menu access PASSWORD.
	NOTE: if the PASSWORD is set to (0000), it will not be requested upon access.
	If the PASSWORD is forgotten, a restoring procedure must be started. Please contact customer service.
	Warning.
	The technical menu password also allows you to access the user menu
Display Menu	With this menu, the menu language and the display brightness and contrast can be set.
Language	This setting allows you to select one of the following 17 user interface languages:
	- ITALIAN - ENGLISH
	- GERMAN
	- FRENCH
	- SPANISH
	- PORTUGUESE
	- DUTCH
	- POLISH - SWEDISH
	- BULGARIAN
	HUNGARIAN
	- CZECH
	- SLOVENIAN
	- ROMANIAN
	- GREEK - RUSSIAN
	- KOREAN
	The currently selected language is displayed upon accessing the page.
	The language can be changed with the correct controls.
BRIGHTNESS	To set the correct display brightness according to room illumination.
Contrast	To set the correct display contrast according to room illumination.
Display Logo Standard	To display the chosen logo during certain stages of machine use: The standard logo is displayed.
Bean	Coffee beans are displayed as the logo.
Custom	A customized logo is displayed.
	The logo can only be customized using the dedicated tool to be requested to the manufacturer.
Water Menu	This menu allows the correct water parameters for coffee brewing to be set.
Hardness	To change the machine water hardness setting. With the "Hardness" function you can adjust your machine to the level of hardness of the water you use, so that the
	machine will request descaling at the right time.
	Measure water hardness as shown in section "Measuring and Adjusting Water Hardness".
Water Net	To activate the function that enables machine operation with the water network (only for models designed accordingly).
	NOTE:
	Use this function with utmost care, as a wrong setting may cause malfunctions.
	The "ON" option must only be activated if the "Water Network" kit is installed and connected properly. Using it under any other conditions will result in a machine failure.
	When the "ON" option is selected the "ENABLE FILTER" and "ACTIVATE FILTER" functions will be hidden and will not
	be available for selection.
Off	With this setting, the machine will work only if the tank is installed.
On Enable Filter	With this setting, the machine will work using water from the water network.           To activate/deactivate the water filter replacement warning.
	By activating this function, the machine notifies the user when the water filter should be replaced.
	This function is visible only if the "WATER NET" function is set to OFF.
Off	Warning disabled.
On	Warning enabled (this value is automatically set when the filter is activated).
Activate Filter	To activate the filter after its installation or replacement.
	Refer to section ""INTENZA+" Water Filter" to correctly install and/or replace it. This function is visible only if the "WATER NET" function is set to OFF.
Descaling	This function allows you to perform the descaling cycle (see section "Descaling").
Start Descale	This function starts the descaling cycle as described in the relevant section.
Descale Warning	This function activates the display warning message indicating that the machine should be descaled.
Off	With this setting, the warning message is disabled.
	With this setting, the warning message is enabled;
On	the mercane is displayed when the machine needs to be described
	the message is displayed when the machine needs to be descaled. This function allows all factory settings to be restored
On Factory settings	the message is displayed when the machine needs to be descaled. This function allows all factory settings to be restored. NOTE:
	This function allows all factory settings to be restored.
	This function allows all factory settings to be restored. NOTE:
Factory settings	This function allows all factory settings to be restored. NOTE: this section allows the factory settings of the machine menu personal settings to be restored.

MENU ITEM	Description
Price Menu	This menu allows you to set the price of the products that the machine can dispense.
	NOTE:
	Price management is the same for all products.
	For each product, the machine detects 3 price lines:
	0: free product (no payment is required);
	1: product that can only be dispensed once the amount (1) shown on the coiner has been reached;
	2: product that can only be dispensed once the amount (2) shown on the coiner (normally higher than amount 1) has
	been reached.
	Prices must be managed on the coiner or on the "Rfid" system as described in the relevant manuals, and cannot be
-	controlled by the machine.
Espresso	To manage the price of espresso.
Espresso x2	To manage the price of espresso x2.
Coffee	To manage the price of Coffee.
LARGE COFFEE AMERICAN COFFEE	To manage the price of Large Coffee.
HOT WATER	To manage the price of American Coffee To manage the price of Hot water
Cappuccino	To manage the price of cappuccino. To manage the price of Latte Macchiato.
Latte Macchiato	To manage the price of Milk.
milk	To manage the price of Caffe Latte.
CAFFE LATTE	This function allows the user to view:
Statistics	- Product Counters
	- Product Counters - Error counters
	- Error counters - Descaling and Washing counters
PRODUCT COUNTERS	- Descaling and Washing counters This function allows the user to view the number of products dispensed by the machine, distinguished according to the beverage type
PRODUCT COUNTERS	I his function allows the user to view the number of products dispensed by the machine, distinguished according to the beverage type
Total	In this section, the user can view the total number of beverages dispensed since the machine was started up
Espresso	Total no. of Espressos dispensed.
Espresso x2	Total no. of Espressos x2 dispensed.
Coffee	Total no. of Coffees dispensed.
LARGE COFFEE	Total no. of Large Coffees dispensed.
AMERICAN COFFEE	Total no. of American Coffees dispensed.
HOT WATER	Total no. of Hot waters dispensed.
Cappuccino	Total no. of Cappuccinos dispensed.
Latte Macchiato	Total no. of Latte Macchiato dispensed.
milk	Total no. of Milks dispensed.
CAFFE LATTE	Total no. of Caffe Lattes dispensed.
TOTAL COFFEE PRODUCTS	Total no. of coffee products dispensed.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE	Total no. of coffee products dispensed.           In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Caffees dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Carge Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Carge Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Milks dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Carge Coffees dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Affile lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Advertise dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Caffee dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Catte Macchiato cups brewed from the last RESET.         No. of Milks dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Caffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Caffe last ence the last RESET.         No. of Caffe last method from the last RESET.         No. of Caffe last method from the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Advertise dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Caffee dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Catte Macchiato cups brewed from the last RESET.         No. of Milks dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Caffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Caffe last ence the last RESET.         No. of Caffe last method from the last RESET.         No. of Caffe last method from the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         No. of Caffe last dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Caffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Caffee dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Caffee attres dispensed beverage counters.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG         - RE
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS ERRORS LOG	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Caffee the dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Caffee the cups brewed from the last RESET.         No. of Caffee tattes dispensed since the last RESET.         No. of Caffee tattes dispensed since the last RESET.         No. of Caffee tattes dispensed since the last RESET.         No. of Caffee tattes dispensed since the last RESET.         No. of Caffee tattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG         - RESET ERRORS
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS ERRORS LOG RESET ERRORS	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Caffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Adverters dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG         - RESET ERRORS         This function allows you to view the machine errors.         This function resets the error list
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS ERRORS LOG	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Lattee Macchiato cups brewed from the last RESET.         No. of Cafpe coffees dispensed since the last RESET.         No. of Lattee Macchiato cups brewed from the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG         - RESET ERRORS         This function allows you to view the machine errors.         This function resets the error list         In this section you can view information about how to use the machin
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS ERRORS LOG RESET ERRORS WATER COUNTERS	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Catte Macchiato cups brewed from the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG         - RESET ERRORS         This function nesets the error list         In this section you can view information about how to use the machine, including maintenance operations, filter installation and water usage in general
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS ERRORS LOG RESET ERRORS WATER COUNTERS DESCALING CYCLE	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. flatter installation and vitem machine errors
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS ERRORS LOG RESET ERRORS WATER COUNTERS	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Hot waters dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Catte Macchiato cups brewed from the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG         - RESET ERRORS         This function nesets the error list         In this section you can view information about how to use the machine, including maintenance operations, filter installation and water usage in general
TOTAL COFFEE PRODUCTS PARTIAL RESETTABLE Espresso Espresso x2 Coffee LARGE COFFEE AMERICAN COFFEE HOT WATER Cappuccino Latte Macchiato milk CAFFE LATTE Counters Reset ERROR COUNTERS ERRORS LOG RESET ERRORS WATER COUNTERS DESCALING CYCLE SINCE LAST	Total no. of coffee products dispensed.         In this section, the user can view the total number of beverages dispensed since the last time these "partial" counters were reset         No. of espresso coffee cups brewed from the last RESET.         No. of Espressos x2 dispensed since the last RESET.         No. of Coffees dispensed since the last RESET.         No. of Large Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of American Coffees dispensed since the last RESET.         No. of Addition of the waters dispensed since the last RESET.         No. of Addition of the dispensed since the last RESET.         No. of Cappuccinos dispensed since the last RESET.         No. of Latte Macchiato cups brewed from the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         No. of Caffe lattes dispensed since the last RESET.         To reset all the "partial" dispensed beverage counters.         This function allows you to manage and view the machine errors: - ERRORS LOG         This function allows you to view the machine errors.         This function nesets the error list         In this section you can view information about how to use the machine, including maintenance operations,
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### 8.4 Setting the user menu password

The PASSWORD must be set by the service provider in order to prevent access by unauthorised personnel who could change the machine settings and cause malfunctions.

To set the PASSWORD, proceed as follows:

Switch to machine programming mode as described in section "Access to the Technical Menu".



Select the "SETTINGS" option and press the "OK" button.



To select the "MACHINE MENU" option, press the "DOWN" button.



Press the "OK" button to enter.



Press the "OK" button to access the "GENERAL MENU".

GENERAL MENU

TONE

# ECOMODE STAND-BY SETTINGS COFFEE GROUND MANAGE

Press the "DOWN" button until the "SET USER PASSWORD" option is selected.



Press the "OK" button to enter.

SET USER PASSWORD		
0 0	0 0	

Now the PASSWORD can be set.

Press the "DOWN" button or the "UP" button to set the desired number.

Press the "OK" button to confirm the highlighted number and to move on to the next number.

Carry out the procedures described in the previous steps to set the chosen numbers.

Here is an example that explains the procedure.

SET USER PASSWORD		
5	1	8 3

When the "OK" button is pressed on the last number, the machine saves the code and displays the following page.



Press the "ESC" button several times to exit; you will now need to enter the PASSWORD to access the user menu.

### 8.5 Setting the technical menu password

The PASSWORD must be set by the service provider in order to prevent access by unauthorised personnel who could change the machine settings and cause malfunctions.

To set the PASSWORD, proceed as follows:

Switch to machine programming mode as described in section "Access to the Technical Menu".

TECHNICAL MENU
SETTINGS
STATISTICS

Select the "SETTINGS" option and press the "OK" button.



To select the "MACHINE MENU" option, press the "DOWN" button.



# MACHINE MENU

GENERAL MENU DISPLAY MENU WATER MENU DESCALING

Press the "OK" button to access the "GENERAL MENU".

# GENERAL MENU TONE ECOMODE STAND-BY SETTINGS COFFEE GROUND MANAGE

Press the "DOWN" button until the "SET TECHNICAL PASSWORD" option is selected.

## **GENERAL MENU**

# SET TEMPERATURE OFFSET SET USER PASSWORD SET TECHNICAL PASSWORD

Press the "OK" button to enter.

SET TECHNIC/	AL P	ASSWORD
00	0	0

Now the PASSWORD can be set.

Press the "DOWN" button or the "UP" button to set the desired number.

Press the "OK" button to confirm the highlighted number and to move on to the next number.

Carry out the procedures described in the previous steps to set the chosen numbers.

Here is an example that explains the procedure.

Press the "OK" button to enter.

SET TECH	NIC	AL PASSWORD
5	1	8 3

When the "OK" button is pressed on the last number, the machine saves the code and displays the following page.

GENERAL MENU
SET TEMPERATURE OFFSET
SET USER PASSWORD
SET TECHNICAL PASSWORD

Press the "ESC" button several times to exit; you will now need to enter the PASSWORD to access the technical menu.

The technical menu password also allows you to access the user menu.

### 9 OPERATION AND USE

- The use by children older than 8 years or by persons with reduced physical, mental or sensory abilities or with lack of experience and skills is allowed, provided that they are supervised or instructed on how to use the appliance correctly and that they understand the hazards involved.
- Children must not play with the appliance. Children must not carry out any cleaning and maintenance operations without being monitored.
- For hygienic reasons, after the machine has not been used for a long time, it is recommended to thoroughly rinse the circuit.

### 9.1 Turning on the Machine

- Connection to the power supply should be carried out exclusively by the service provider!
- $\triangle$  Ensure that the upper lid is always locked.
- Check that the dispensing spout is correctly installed. Move it horizontally until you hear the CLICK indicating correct positioning. Otherwise, some product might leak out of the dispensing spout.



Before turning on the machine, ensure that the plug is correctly inserted in the power socket. To turn on the machine, move the power button on the back of the machine to "I".



After carrying out a check cycle, the machine goes into stand-by mode. During this phase, the "Stand-by" button is flashing. To turn on the machine simply press the "Stand-by" button. This function may be disabled by a specialised technician.

- Once warm-up has been completed, the machine performs a rinse cycle of the internal circuits. A small amount of hot water is dispensed during this process. Wait for this cycle to be completed.
- The machine may feature a payment system installed by the service provider.
- If some or all of the machine buttons are off after the preparation steps, the corresponding products can only be dispensed after paying the vend price.
- Pay the vend price before dispensing any beverage.
- Prices are set independently by the service provider.

### 9.2 Warm-up and Rinsing

Upon start-up, the machine activates the warm-up phase. Wait until it is completed.



The progress bar indicates that the machine is heating up the system.

Once warm-up has been completed, the machine performs a rinse cycle of the internal circuits.



The progress bar indicates that the machine is performing the rinse cycle of the system.

A small amount of water is dispensed. Wait until the cycle is completed.

The cycle can be stopped by pressing the "ESC" button.



When the logo is displayed, the machine is ready for use.

If the machine is used for the first time or after a long period of inactivity, contact the Service Provider to start it up.

#### 9.3 Rinse/Self-Cleaning Cycle

# This cycle allows the internal coffee circuits to be rinsed with fresh water. The cycle is carried out:

- At machine start-up (with cold boiler);
- After priming the circuit (with cold boiler);
- During the Stand-by preparation phase (if at least one coffee-based product has been brewed);
- When turning off the machine after pressing the "Stand-by" button (if at least a coffee product has been brewed).

A small amount of water will be dispensed to rinse and heat all the machine parts. This icon is displayed.



Wait for this cycle to be completed automatically. The dispensing process can be stopped by pressing the "ESC" button.

### 9.4 Eco-friendly: Stand-by

The machine is designed for energy saving. The machine will turn off automatically if it is not used for a set period of time after the last dispensing. This period of time is set by the service provider in the technical menu.

- During the turn-off phase, the machine will perform a rinse cycle if a coffee product has been brewed.
- Time can be programmed according to your needs (see instructions in chapter "Programming Menu").

Simply press a button on the control panel to restart the machine (if the power button is set to "I"). In this case the machine will go through the rinse cycle only if the boiler is cold.

### 9.5 Payment Systems

The coffee machine can be equipped with a payment system managed directly by the service provider. When the payment system is installed, beverage dispensing can be subject to payment.

When the machine is ready, the buttons for dispensing free beverages are lit, while the buttons for dispensing beverages upon payment are off.

If you want the beverage buttons to always be on, enable the option "Decount LED Beverage" in the "Payment System" section of the "Technical Menu".

Payment can be made either through the coiner or by magnetic card. Once the price has been paid, the button lights up and beverage dispensing is enabled. This only applies if you use the coiner slot. It never happens with Apollo (unless DECOUNT LED BEVERAGE is enabled).

In any case, if a product requiring payment is selected before paying the full price, the following icon appears:



### 9.5.1 With Coiner



Before dispensing any beverage, insert coins until you meet the price <u>set</u> by the service provider.

The service provider manages product prices and which coins may be used, and is to provide all appropriate information.

When the coiner is installed, the milk container must be placed on the right-hand side of the machine in order to improve machine operation.

All illustrations relating to the use of milk refer to the new machine layout. For further information, please refer to section "Installing the Cappuccinatore".

### 9.5.2 With Magnetic Card



Before dispensing any beverage, move the card close to the front panel of the machine (see figure).

The machine reads the credit in the card and enables beverage dispensing.



### 9.6 Types of LED light / machine operation

The machine is equipped with two types of LED light - blue and white - to illuminate the dispensing area. Their operation is explained below.

- Machine in warm-up phase: both blue and white LED lights continually fade on and off.
- Machine ready for use: only the blue LED lights are steady on.
- Machine dispensing coffee or mixed beverages: the blue LED lights are off and the white LED lights are steady on. When the beverage is ready, the white LED lights fade on and off for 4 seconds.
- Machine dispensing hot water: both the blue and white LED lights are off. Once the water has been dispensed, the LED lights are illuminated ready for use.

### 9.7 Brewing Coffee

To brew coffee, press: the "Espresso" button for an espresso; the "Espresso x2" button to brew two espressos; the "Coffee" button to brew a coffee;

Then the brewing cycle starts:

- To brew 2 coffees, the machine automatically grinds and doses the correct amount of coffee.
- Brewing two cups of coffee requires two grinding cycles and two brewing cycles, which the machine carries out automatically.

Once the prebrewing cycle has been completed, coffee begins to come out of the dispensing spout. Coffee brewing stops automatically when the preset level is reached. coffee dispensing can be stopped by pressing the selected product button again or the "ESC" button.

The machine is adjusted to brew a true Italian espresso coffee. This feature may slightly lengthen the brewing time, allowing the intense coffee flavour to fully develop.

### 9.8 Cappuccinatore

This chapter explains how to use the milk Cappuccinatore to prepare a cappuccino, a Latte Macchiato or to froth milk.

English

- Before using the Cappuccinatore, clean it thoroughly as described in the "Cleaning and Maintenance" chapter.
- Use cold (~5°C / 41°F) milk with a protein content of at least 3% to ensure top-quality beverages. Whole milk, skimmed milk, soy milk or lactose-free milk may be used depending on individual taste.
- Do not use any liquids other than cleaning water or milk.

## 9.8.1 Installing the Cappuccinatore

The Cappuccinatore must be suitably assembled based on whether the machine is equipped with a coiner.

### 9.8.1.1 Cappuccinatore without Coiner

The machine is normally installed without coiner. In this case, the left-hand fitting must be installed on the Cappuccinatore.

Insert the left-hand fitting in the Cappuccinatore.

- The lower part of the fitting is marked with the letter "L".

Insert the tube on the left-hand side of the fitting.



In this case, the suction tube can be attached to the holders as shown in the figure.



### 9.8.1.2 Cappuccinatore with Coiner

When the machine is equipped with a coiner, milk must be managed in a different way in order to be able to reach the coiner easily.

Insert the right fitting on the Cappuccinatore.

The lower part of the fitting is marked with the letter "R".



Insert the tube on the fitting right side.



### 9.9 Brewing Cappuccino

The machine can dispense cappuccino quickly and easily with the touch of a button.  $% \left( {{{\left[ {{{C_{{\rm{c}}}}} \right]}_{{\rm{c}}}}} \right)$ 

- Danger of burning! Dispensing may be preceded by small jets of hot water.
- Clean the Cappuccinatore immediately after using it to froth milk (see section "Cappuccinatore Cleaning (After Each Use)").

English

Clean the suction hose externally with a damp cloth. This way, all parts will be perfectly clean and free of any milk residue.

Remove the cover from the front side.



The cover can be placed on the machine side using the integrated magnet.

Insert the Cappuccinatore into its seat until it locks into place. Check that it cannot be pulled out.





Before using the Cappuccinatore, clean it as described in the "Cleaning the Cappuccinatore (After Each Use)" section.

Insert the clean tube directly into the milk container.



To ensure better results when preparing a cappuccino, use cold milk.

Place the cup under the dispensing spout.



Press the "Cappuccino" button. The machine needs time to preheat.

After preheating, the machine starts brewing cappuccino.

Cappuccino		
ESC	TO STOP MILK	

The machine dispenses frothed milk. Dispensing can be stopped by pressing the "Cappuccino" button or the "ESC" button.

Once milk has been brewed, the machine dispenses the coffee. Dispensing can be stopped by pressing the "Cappuccino" button or the "ESC" button.



Enjoy your cappuccino as if straight from the coffee shop. After using the Cappuccinatore, clean it as described in the "Cleaning the Cappuccinatore (After Each Use)" section.

Remove the container and clean it if necessary.

The machine can dispense both milk and coffee at the same time. This function must be activated by the service provider.

In this case, press the "Cappuccino" button to brew a cappuccino. The display shows:



The machine brews the cappuccino in one single step. In this case, by pressing the "Cappuccino" button or the "ESC" button, the entire beverage stops being dispensed.

- This function can be activated for all beverages for which both milk and coffee need to be dispensed.
- Setting ECOMODE to OFF brings down the dispensing time of mixed products.

### 9.10 Brewing Latte Macchiato

The machine can dispense Latte Macchiato quickly and easily with the touch of a button.  $\overbrace{}$ 

- Danger of burning! Dispensing may be preceded by small jets of hot water.
- Clean the Cappuccinatore immediately after using it to froth milk (see section "Cappuccinatore Cleaning (After Each Use)").
- Clean the suction hose externally with a damp cloth. This way, all parts will be perfectly clean and free of any milk residue.

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Remove the cover from the front side.



The cover can be placed on the machine side using the integrated magnet.

Insert the Cappuccinatore into its seat until it locks into place. Check that it cannot be pulled out.





Before using the Cappuccinatore, clean it as described in the "Cleaning the Cappuccinatore (After Each Use)" section.

Insert the clean tube directly into the milk container.



To ensure better results when preparing a Latte Macchiato, use cold milk.

We recommend using tall glasses for this type of preparation, thus properly moving the coffee dispensing spout.



When the machine is ready, press the "Latte Macchiato" button to start dispensing the Latte Macchiato.

The machine prepares the Latte Macchiato automatically. After using the Cappuccinatore, clean it as described in the "Cleaning the Cappuccinatore (After Each Use)" section. Insert the Cappuccinatore into its seat until it locks into place. Check that it cannot be pulled out.

Remove the container and clean it if necessary.

#### 9.11 Dispensing Milk

The machine can dispense Hot milk quickly and easily with the touch of a button.  $\hfill \ensuremath{\square}$ 

- Danger of burning! Dispensing may be preceded by small jets of hot water.
- Clean the Cappuccinatore immediately after using it to froth milk (see section "Cappuccinatore Cleaning (After Each Use)").
- Clean the suction hose externally with a damp cloth. This way, all parts will be perfectly clean and free of any milk residue.

Remove the cover from the front side.



The cover can be placed on the machine side using the integrated magnet.





Before using the Cappuccinatore, clean it as described in the "Cleaning the Cappuccinatore (After Each Use)" section.





To ensure better results when preparing milk, use cold milk.

We recommend using tall glasses for this type of preparation, thus properly moving the coffee dispensing spout.



When the machine is ready, press the "Milk" button to start dispensing the hot milk.

The machine prepares the hot milk automatically.

After using the Cappuccinatore, clean it as described in the "Cleaning the Cappuccinatore (After Each Use)" section.

Remove the container and clean it if necessary.

### 9.12 Hot Water Dispensing

Danger of burning! Dispensing may be preceded by small jets of hot water. The hot water wand may reach high temperatures.

Place a container under the hot water wand.



Press the "Hot water" button to start dispensing hot water from the wand.



After dispensing, remove the container with hot water.

Dispensing can be stopped by pressing the "Hot water" button or the "ESC" button.

9.13 "Extra" products

The machine is designed to also brew products other than those displayed on the control panel.

After pressing the "Extra" button, if no product is selected, the machine returns to the main menu after 10 seconds.

Press the "Extra" button to access the menu.



The "STEAM" function is visible and may only be selected if the service provider has enabled this option. Otherwise, it is not available.

The display shows the page for "Extra" beverages.

In this menu, you can just brew one product at a time. To brew more products, repeat the described procedures.

Select the desired beverage by pressing the "UP" button or "DOWN" button.

When the desired beverage has been selected, press the "OK" button to start the preparation.

- Refer to the section describing the brewing procedure for the desired beverage.
- In order to prepare milk-based beverages, install the Cappuccinatore after washing it as described in the "Cleaning the Cappuccinatore (After Each Use)" section.

### Long Coffee

This programme allows you to prepare a long coffee. Press the "Extra" button to access the menu.



Place a suitable cup under the coffee dispensing spout.



Press the "OK" button to start the preparation. After brewing, remove the cup of coffee. Dispensing can be stopped by pressing the "Extra" button or the "ESC" button.

### American Coffee

This programme allows you to prepare an American coffee. Press the "Extra" button to access the menu. Press the "DOWN" button to select "AMERICAN COFFEE".



Place a suitable cup under the dispensing spout.



Confirm by pressing the "OK" button to start the preparation. After brewing, remove the cup of coffee.

Dispensing can be stopped by pressing the "Extra" button or the "ESC" button.

### Caffè Latte

This programme allows you to prepare a coffee with hot milk. Danger of burning! Dispensing may be preceded by small jets of hot water.

Remove the cover from the front side.



The cover can be placed on the machine side using the integrated magnet.

Insert the Cappuccinatore into its seat until it locks into place. Check that it cannot be pulled out.



Before using the Cappuccinatore, clean it as described in the "Cleaning the Cappuccinatore (After Each Use)" section.

Insert the clean tube directly into the milk container.



To ensure better results when preparing a cappuccino, use cold milk.

Press the "Extra" button to access the menu. Press the "DOWN" button to select "CAFFE LATTE".



Place a suitable cup under the dispensing spout.



Confirm by pressing the "OK" button to start the preparation.

Brewing can be stopped by pressing the "Extra" button or the "ESC" button.

When dispensing has been completed, remove the cup of coffee and hot milk.

### Steam

- This function is only available if previously activated by the service provider.
- Danger of burning! Dispensing may be preceded by small jets of hot water. The steam wand may reach high temperatures.

This program allows steam to be dispensed in order to heat the beverages directly in the container.

Press the "Extra" button to access the menu. Press the "DOWN" button to select "STEAM".



Place a suitable container under the dispensing spout.



Press the "OK" button to confirm.

The machine warms up the system. Once the required temperature is reached, the steam dispensing procedure is started.

To stop steam dispensing, press the "Extra" button or the "ESC" button.

Clean the steam wand with a wet cloth after use, if necessary.

### 9.14 Adjusting Brewed Products

The machine allows you to adjust the product length according to your needs and to the type of cup used.

The product length in the cup or glass can be set by two methods:

- CONFIG. BREWING MODE
- CONFIG. WITH PARAMETERS

### 9.14.1 CONFIG. BREWING MODE

This method allows the product length to be set by the service provider via keypad in visual mode. The product quantity is adjusted while being brewed.

Switch to machine programming mode as described in section "Access to the Technical Menu".

TECHNICAL MENU
SETTINGS
STATISTICS

Select the "SETTINGS" option and press the "OK" button.



To select the "BEVERAGE MENU" option, press the "DOWN" button.

SETTINGS CREDITS MENU BEVERAGE MENU MACHINE MENU PAYMENT SYSTEM

Press the "OK" button to enter.

BEVERAGE MENU CONFIG. BREWING MODE CONFIG. WITH PARAMETERS

Press the "OK" button to access the CONFIG. BREWING MODE menu.



Select the beverage that you wish to program and stop the brewing process when desired, as shown on the display.

The procedure for programming a cappuccino is explained as an example. Before carrying out the programming procedure, prepare the machine as described in section "Brewing a Cappuccino".

Place a cup under the dispensing spout.



To select the "Cappuccino" option, press the "DOWN" button **9.14.2 CONFIG. WITH PARAMETERS** multiple times.

CONFIG. BREWING MODE
ESPRESSO
COFFEE
CAPPUCCINO
LATTE MACCHIATO

Press the "OK" button to enter. The machine is now in programming mode. The machine starts the milk dispensing phase. The "OK TO SAVE" message appears on the display.



Press the "OK" button when the desired amount of milk is reached in the cup.

The machine immediately begins the coffee brewing phase. The "OK TO SAVE" message appears on the display.



Press the "OK" button when the desired amount of coffee is reached in the cup. Now the "Cappuccino" button is programmed. Each time it is pressed, the machine will brew the same amount that was just programmed.

- The length of all products, except for "AMERICAN COFFEE" and "STEAM", can be programmed by following the above procedure.
- The programming of the beverage ESPRESSO has an impact also on the beverage setting of ESPRESSO X2.

### To set the length with this method, enter the "BEVERAGE MENU" and program each available beverage using the keypad. This system requires the user to carry out a subsequent check of the actual

quantity of product brewed in the cup.

The procedure for programming a cappuccino, with detailed operational sequences, is explained as an example.

Switch to machine programming mode as described in section "Access to the Technical Menu".

TECHNICAL MENU				
SETTINGS				
STATISTICS				
elect the "SETTINGS" option and press the "OK" button.				



To select the "BEVERAGE MENU" option, press the "DOWN" button.



Press the "OK" button to enter.



Press the "DOWN" button to select the "CONFIG. WITH PARAMETERS" option.

BEVERAGE MENU
CONFIG. BREWING MODE
CONFIG. WITH PARAMETERS

Press the "OK" button to enter.



To select the "Cappuccino" option, press the "DOWN" button multiple times.



Press the "OK" button to enter.



Press the "OK" button to access the "PREBREWING" menu.

PREBREWING
OFF
LOW
HIGH

Press the "DOWN" button or the "UP" button to select the desired value. Then press the "OK" button to confirm and exit.

Press the "DOWN" button to select the "COFFEE TEMPERATURE" menu.



Press the "OK" button to enter.



Press the "DOWN" button or the "UP" button to select the desired value. Then press the "OK" button to confirm and exit. Press the "DOWN" button to select the "COFFEE LENGTH" menu.

CAPPUCCINO
PREBREWING
COFFEE TEMPERATURE
COFFEE LENGTH
MILK QUANTITY

Press the "OK" button to enter.

English

Press the "DOWN" button or the "UP" button to move the bar and select the desired value; the number on the side identifies the bar value (in pulses). Then press the "OK" button to confirm and exit. Press the "DOWN" button to select the "MILK QUANTITY" menu.





Press the "DOWN" button or the "UP" button to move the bar and select the desired value; the number on the side identifies the bar value (in seconds). Then press the "OK" button to confirm and exit. Press the "DOWN" button to select the "PAUSE" menu.

CAPPUCCINO
COFFEE LENGTH
MILK QUANTITY
PAUSE
HIGH SPEED MILK

Press the "OK" button to enter.



Press the "DOWN" button or the "UP" button to select the desired value.

Press the "DOWN" button to select the "HIGH SPEED MILK" menu.



Press the "OK" button to enter.



Press the "DOWN" button or the "UP" button to select the desired value.  $\hfill \square$ 

By activating this function, milk and coffee are dispensed at the same time.

Then press the "OK" button to confirm and exit. When this phase has been completed, the beverage is programmed. It is recommended to perform a visual check of the result. To restore the factory settings of a single beverage, proceed as follows.

The factory settings can be restored for each single beverage and the restored settings will be applied only to that specific beverage. To restore the other beverages' settings, enter the menu and restore the settings.

Press the "DOWN" button to select the "DEFAULT" menu.



Press the "OK" button to enter.



- The restoring operation permanently deletes the stored data. To exit the procedure, press the "ESC" button.
- Resetting the ESPRESSO beverage to factory settings will also reset the ESPRESSO X2 settings, apart from the price line.

Press the "OK" button to confirm.

The beverage factory settings have been restored. Press the "ESC" button once or multiple times to exit.

### 9.15 Using the Machine with Credits

This option can be enabled or disabled by the service provider.

The machine is designed to manage beverage brewing by means of a credit system. The number of coffee-based products brewed is limited to the number of credits granted by the service provider.

When no credits remain, no more coffee-based products can be brewed.

The available credit is displayed in the "ready for use" screen.

Bell Hot water, hot milk and steam dispensing is not subject to credit; it can always be

performed, provided that there is water in the tank.

Each service provider decides independently how to manage the granting and recharging of credits to allow the machine to be used.

### 9.16 Emptying the Coffee Grounds Drawer

# This operation must be performed with the machine turned on and/or in stand-by mode.

The machine will indicate when the coffee grounds drawer has reached its maximum capacity.

The first warning alerts the user that the coffee grounds drawer must be emptied, but the machine can still be used to brew coffee.

The display will show:



9

If the drawer is not emptied after several brewing cycles, the machine will stop and the display will show:



In this case, the machine does not allow beverages to be dispensed. In order to dispense beverages, the coffee grounds drawer must be emptied of used coffee.

Remove the coffee grounds drawer and empty out the coffee grounds in a suitable container.



Only when the display shows:



may the coffee grounds drawer be inserted into the machine. Having inserted the drawer, the display will show:



The machine is now ready to brew coffee.

### 10 CLEANING AND MAINTENANCE

- Before performing any maintenance and/or cleaning operation, unplug the power cord.
- The Manufacturer is not liable for damage or malfunctions caused by a wrong or lack of maintenance.
- Avoid using chlorine-based tablets so as to prevent oxidation phenomena inside the appliance.

### 10.1 General Notes for Correct Operation

- Non-removable components and the machine itself must be cleaned, when not differently specified, only by using cold or lukewarm water, with a non-abrasive sponge and a damp cloth.
- Never use direct jets of water onto the appliance and/or its components.

Periodic maintenance and cleaning will keep the machine in good working order for a longer time and ensure compliance with basic hygienic standards.

Follow the instructions and timing indicated in the "MAINTENANCE SCHEDULE" to ensure correct operation of the appliance.

- 10.2 Cleaning and Scheduled Maintenance
- All parts requiring cleaning are easily accessible, so no tools are needed.
- All parts must be washed with lukewarm water only and without using detergents or solvents that could change their shape or performance.
- All removable parts cannot be washed in the dishwasher.
- Do not clean the electric parts with wet cloths and/or with degreasing detergents. Remove any dust residues with a jet of dry compressed air or with an antistatic cloth.

### 10.2.1 Maintenance Schedule

Operation to be carried out	Α	В	С	D
Drip tray	-	yes	-	-
Emptying and cleaning the coffee grounds drawer	yes	-	-	-
Thorough Cleaning of the Cappuccinatore	-	-	-	yes
Water tank cleaning	-	-	yes	-
Brew group cleaning	-	-	yes	-
Brew group lubrication	-	-	-	yes
Coffee bean hopper cleaning	-	-	-	yes
Descaling	yes	-	-	-

- A When an alert is shown
- B DailyC Week
- C WeeklyD Every month or 500 brewing cycles

The machine and its parts should in any case be cleaned every week.

The appliance and its parts should be cleaned and washed following a period of inactivity.

### 10.2.2 Cleaning the Hot Water/Steam Wand

English

### 10.2.5 Cleaning the Drip Tray

The hot water/steam wand must be cleaned externally with a damp cloth after each use and, in any case, once a week.

Before performing this operation, make sure that the wand is cold. Danger of Burning.



### 10.2.3 Cleaning the Coffee Grounds Drawer

The coffee grounds drawer is to be emptied and cleaned whenever indicated by the machine. To carry out this operation, refer to section "Emptying the Coffee Grounds Drawer".

#### **10.2.4** Cleaning the Water Tank

The water tank should be cleaned every time it is filled.



Empty and wash the drip tray daily; this operation must also be performed when the float is raised.

Remove the drip tray.



Empty the drip tray and wash it.

Reinsert the drip tray.



### 10.2.6 Cleaning the Cappuccinatore (After Each Use)

Failure to clean the Cappuccinatore after use with milk may cause proliferation of bacteria which may be harmful for the user.

The Cappuccinatore must be washed and cleaned every time it is used. The lack of cleaning before and after each use can affect the correct operation of the machine.

Danger of burning! Dispensing may be preceded by small jets of hot water.

Perform a quick cleaning procedure as follows:

Make sure that the Cappuccinatore complete with all its parts is correctly inserted.  $% \label{eq:constraint}$ 

Place a container under the dispensing spout.



The machine will ask to run the Cappuccinatore cleaning cycle after dispensing a milk-based beverage.



Press the OK button to start the cleaning cycle of the Cappuccinatore and place a container under the coffee dispensing spout. Follow the instructions on the display.

# CAPPUCCINATORE CLEANING

IN PROGRESS...

**ESC** STOP CLEANING

Press the "ESC" button to exit the cycle at any time.

The machine performs a short wash cycle of the Cappuccinatore. Wait until the cycle has been completed.

It is advisable to remove the Cappuccinatore from the machine when not being used, in order to keep it clean.

#### 10.2.7 Thorough Cleaning of the Cappuccinatore

Clean all the Cappuccinatore parts thoroughly every month using the Saeco detergent. The Saeco detergent may be purchased at your local dealer or at authorised service centres.

The lack of cleaning before and after each use can affect the correct operation of the machine.

Danger of burning! Dispensing may be preceded by small jets of hot water.

Ensure that the Cappuccinatore is correctly positioned.





English

Access the user menu as described in the "Access to the User Menu" section.



Press the "DOWN" button to select the "CAPPUCCINATORE CLEANING" option.

USER MENU
BREW GROUP CLEAN
CAPPUCCINATORE CLEANING

2

Press the "OK" button to access.



Press the "OK" button to access.



Press the "OK" button to start the Cappuccinatore cleaning cycle.

CAPPUCCINATORE CLEANING

# REFILL WATER TANK AND PRESS OK

# ESC TO EXIT

Fill the water tank and press the "OK" button to confirm.

CAPPUCCINATORE CLEANING					
POUR DETERGENT IN A					
CONTAINER WITH 1/2 L					
WATER AND PRESS OK					
ESC TO EXIT					

Pour a sachet of solution into a container with 1/2 (half) litre of fresh drinking water.



Wait for the bag content to dissolve completely and then press the "OK" button to confirm.

CAPPUCCINATORE CLEANING					
PUT CAPPUCCINATORE					
TUBE IN THE CONTAINER					
AND PRESS OK					
ESC TO EXIT					

Insert the clean tube directly into the container. Press the "OK" button to confirm.  $\overrightarrow{}$ 

Do not drink the solution dispensed during this procedure. The solution must be disposed of.

# CAPPUCCINATORE CLEANING

# PLACE A CONTAINER UNDER THE DISPENSING SPOUT AND PRESS OK

# ESC TO EXIT

If this option is confirmed, the cycle must be completed. Press the "ESC" button to exit.

Place an empty container of at least I litre capacity under the dispensing spout and press the "OK" button to confirm. The machine performs a Cappuccinatore wash cycle.

CAPPUCCINATORE CLEANING
IN PROGRESS

The bar shows the washing progress.

Wait until the cycle stops automatically. When the cycle has been completed, the display shows:

# CAPPUCCINATORE RINSING

REFILL WATER TANK AND PRESS OK

Rinse the water tank and fill it with fresh drinking water. Press the "OK" button to confirm.

# CAPPUCCINATORE RINSING

INSERT CAPPUCCINATORE TUBE IN A CONTAINER WITH 1/2 L WATER AND PRESS OK

Wash the container used for the solution thoroughly and fill it with 1/2 (half) litre of fresh drinking water which will be used for rinsing.

Insert the suction hose into the container used. Press the "OK" button to confirm.

# CAPPUCCINATORE RINSING

# PLACE A CONTAINER UNDER THE DISPENSING SPOUT AND PRESS OK

Place an empty container under the dispensing spout and press the "OK" button to confirm.



The machine performs a Cappuccinatore rinse cycle. The bar shows the rinsing progress.

Wait until the cycle stops automatically. The machine will go back to the normal operating cycle.

Wash all the Cappuccinatore parts as described in the "Cleaning the Cappuccinatore (After Each Use)" section.

- It is advisable to remove the Cappuccinatore from the machine when not being used, in order to keep it clean.
- Here is an explanation of how to disassemble and wash the Cappuccinatore with left-hand fitting. If the right-hand fitting is installed, you can carry out the same operations except that you will need to remove the suction tube and insert it on the opposite side to that shown here.

Remove the suction tube from the Cappuccinatore.







Turn and lift the Cappuccinatore cover and remove it from the Cappuccinatore body.



Remove the valve from the Cappuccinatore.



Wash the parts under running water. Make sure any milk deposits/residues are removed.

After washing, reassemble the parts following the same procedure used for disassembly, but in reverse order.

After washing and reassembling the Cappuccinatore, it can be installed back in the machine. Use the hooks placed on the left side of the machine to attach the suction tube.



If the coiner is installed, fix the tube as shown in the figure by using the previously removed cover.



### 10.2.8 Brew Group Cleaning

The brew group should be cleaned whenever the coffee bean hopper is filled, or at least once a week. Turn off the machine by switching the power button to the "O" position and remove the plug from the socket.

Open the service door with the supplied key.



Remove the brew group by pulling it by the handle and pressing the «PRESS» button. The brew group must be washed with lukewarm water only. Do not use any detergent.



Wash the brew group with lukewarm water; carefully wash the upper filter. Before placing the brew group in its seat, ensure that there is no water left in the brewing chamber.



Lift the rear side of the inner drawer to unlock it.



Take out the inner drawer, wash it and place it back in its seat.



When fitting the drawer, carry out the same operations performed for its removal, but in reverse order.

Make sure that the brew group is in the off position. The two reference marks must match.



If they do not match, proceed as described below:

Ensure that the lever is in contact with the brew group base.



English

Make sure that the hook which locks the brew group is in the correct position. firmly press the "PRESS" button to check its position.



Insert the brew group into its seat again until it locks into place WITHOUT pressing the "PRESS" button.

Close the service door.

Ensure that the brew group is completely dry before putting it back into the machine.

# 10.2.9 Brew Group Cleaning with the "Coffee Oil Remover"

Besides weekly cleaning, we recommend performing a cleaning cycle with "Coffee Oil Remover" after approximately 500 cups of coffee or once a month.

This operation completes the maintenance process for the brew group.  $% \label{eq:complete}$ 

Both the "Coffee Oil Remover" system used to clean the brew group and the "Maintenance Kit" may be purchased at your local dealer or at authorised service centres.

The "Coffee Oil Remover" system has no descaling properties. For descaling, use the Saeco descaling solution and follow the procedure described in the "Descaling" chapter.

The wash cycle cannot be interrupted. Do not leave the machine unattended during this operation.  $% \left( {{{\left[ {{{C_{\rm{m}}}} \right]}_{\rm{max}}}} \right)$ 

Do not drink the solution dispensed during this procedure. The solution must be disposed of.

Access the user menu as described in the "Access to the User Menu" section.



Press the "OK" button to access the brew group cleaning cycle.



Press the "OK" button to access.

# **BREW GROUP CLEAN**

# REFILL WATER TANK AND PRESS OK

ESC TO EXIT

Press the "OK" button to start the brew group cleaning cycle.



Open the service door with the supplied key.



Remove the brew group by pulling it by the handle and pressing the «PRESS» button.



Press the "OK" button to confirm the removal of the brew group.

# BREW GROUP CLEAN

# INSERT GROUP CLEAN TAB AND PRESS OK

# ESC TO EXIT

If this option is confirmed, the cycle must be completed. Press the "ESC" button to exit.

Place the cleaning tablet in the brew group and refit the group in the machine, making sure that all the components have been inserted and that the door is closed.



After placing the tablet in the brew group, press the "OK" button to confirm.

# **BREW GROUP CLEAN**

PUT BACK THE GROUP IN THE MACHINE AND PRESS OK

Place a container under the coffee dispensing spout and press the "OK" button to confirm.

# **BREW GROUP CLEAN**

PLACE A CONTAINER UNDER THE DISPENSING SPOUT AND PRESS OK

Put the brew group back into the machine and press the "OK" button to confirm.



The machine completes the cycle automatically.

- At the end of the cycle, after performing the rinse cycle, the machine goes back to its normal operating mode.
- It is recommended to remove the group and wash it under fresh running water.
- Ensure that the brew group is completely dry before putting it back into the machine.

### 10.2.10 Brew group lubrication

Lubricate the brew group after approximately 500 cups of coffee or once a month.  $% \left( {{{\rm{D}}_{{\rm{D}}}}_{{\rm{D}}}} \right)$ 

The grease to lubricate the brew group and the complete "Service Kit" can be purchased at your local dealer or at authorised service centres.

To see how many coffees have been dispensed, open the "PRODUCT COUNTERS" menu in the "STATISTICS" menu of the technical menu (see "Description of Messages in the Programming Menu" section).

Before lubricating the brew group, clean it under running water as described in the "Brew Group Cleaning" chapter. Lubricate the brew group guides using Saeco grease only.



Apply the grease evenly on both side guides.



Lubricate the shaft too.



Insert the brew group into its seat again until it locks into place WITHOUT pressing the "PRESS" button.

Insert the coffee grounds drawer and the drip tray. Close the service door.

### 10.2.11 Descaling

Limescale is a natural part of the water used for machine operation. It needs to be removed regularly as it may clog the water and coffee circuit of your appliance.

The advanced electronics shows on the machine display (with clear icons) when descaling is needed. Just follow the steps described below.

This operation needs to be carried out before the appliance stops working properly, as in this case repair is not covered by warranty.

Use the Saeco descaling product only. Its formula has been specifically designed to ensure better machine performance and operation for its whole operating life. If correctly used, it also avoids alterations in the dispensed product.

The descaling solution and the complete "Maintenance Kit" may be purchased at your local dealer or at authorised service centres.

 $\bigtriangleup$  Never drink the descaling solution.

 $\triangle$  Never use vinegar as a descaling solution.

Turn on the machine by pressing the ON/OFF button. Wait for the machine to complete the rinse and warm-up process.

Remove the "Intenza" filter before adding the descaling solution.

Switch to machine programming mode as described in section "Access to the Technical Menu".



Select the "SETTINGS" option and press the "OK" button.



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То	select	the	"MACHINE	MENU"	option,	press	the	"DOWN"
butt	ton.							

SETTINGS
CREDITS MENU
BEVERAGE MENU
MACHINE MENU
PAYMENT SYSTEM

Press the "OK" button to enter.



 $\ensuremath{\mathsf{Press}}$  the "DOWN" button until the "DESCALING" option is selected.



Press the "OK" button to enter.



Select the "START DESCALE" option; Press the "OK" button to continue.



Press the "OK" button to start the DESCALING cycle.



Fill the tank with water and descaling solution to the CALC CLEAN level marked on the back of the tank.





Put the water tank back into the machine. Press the "OK" button.



Drain any liquids from the drip tray and place it back into the machine.



2

Remove the coffee dispensing spout.



Press the "OK" button.

# DESCALING

# INSERT THE CAPPUCCINATORE WITH ALL THE COMPONENTS AND PRESS OK

**ESC** TO EXIT

Insert the complete Cappuccinatore in the machine.



Press the "Coffee" button.

Remove the suction tube from the Cappuccinatore while the descaling cycle is performed.

# DESCALING

# PLACE A CONTAINER UNDER MILK AND HOT WATER SPOUTS AND PRESS OK ESC TO EXIT

The descaling cycle will begin once this option is confirmed. Press the "ESC" button to pause the cycle. Press the "Stand-by" button to permanently cancel the cycle.

Place a container under the hot water wand and a large container under the Cappuccinatore.  $% \left( {{{\left( {{{\left( {{{\left( {{{c}}} \right)}} \right)}_{c}}} \right)}_{c}}} \right)$ 



Use a container of at least 1.5 litre capacity.

Press the "OK" button.


# DESCALING

**STEP 1/2** 

# ESC TO PAUSE

If you do not have a container of this capacity, pause the cycle by pressing the "ESC" button, empty the container, put it back onto the machine and restart the cycle by pressing the "OK" button.

The machine will now start dispensing the descaling solution at intervals (the bar shows the cycle progress).

When the solution in the tank is finished, the machine requests to empty and rinse the tank with fresh drinking water.

# DESCALING

RINSE TANK & FILL WITH FRESH WATER AND PRESS OK

Rinse the water tank thoroughly and fill it with fresh drinking water up to the MAX level marked on the back of the tank.

Insert the tank into the machine. Press the "OK" button.

Empty the containers used to collect the liquid dispensed by the machine.

# DESCALING

# EMPTY DRIP TRAY AND PRESS OK

Drain any liquids from the drip tray and place it back into the machine. Press the "OK" button.

# DESCALING

INSERT THE CAPPUCCINATORE WITH ALL THE COMPONENTS AND PRESS OK

Check that the Cappuccinatore is placed in the machine. Press the  $"\ensuremath{\mathsf{OK}}"$  button.

# DESCALING

PLACE A CONTAINER UNDER MILK AND HOT WATER SPOUTS AND PRESS OK

Place a container under the hot water wand and a large container under the Cappuccinatore. Press the "OK" button.



The machine performs the rinse cycle.

A default amount of water is needed for the rinse phase. This allows an ideal rinse cycle to be performed in order to ensure the best conditions to brew products. A message to fill the water tank will be displayed throughout the rinse cycle. This is normal and part of the procedure.

The rinse cycle may be paused by pressing the "ESC" button; to resume the cycle, press the "OK" button. This allows you to empty the container or to leave the machine unattended for a short time.

Once the rinse cycle has been completed, the machine carries out the circuit priming, the warm-up and rinse cycle in order to be ready for product brewing.

- The descaling solution is to be disposed of according to the manufacturer's instructions and/or the regulations in force in the country of use.
- After completing the descaling cycle, wash the brew group as described in the "Brew Group Cleaning" section in the "Cleaning and Maintenance" chapter.
- After completing the descaling cycle, rinse the Cappuccinatore under running water.

Empty the containers used to collect the liquid dispensed by the machine and reassemble the coffee dispensing spout.

The machine is now ready for use.

When the descaling cycle has been completed, it is recommended to empty the drip tray.

# II TROUBLESHOOTING

# II.I Warning signals

This chapter describes all the warning messages that the machine may display to the user and the actions that can and/or must be performed by the user.

Marrie C'	
Warning Signals	How to reset the message To restore machine operation, close the service door.
CLOSE SIDE DOOR	
INSERT DRIP TRAY	Insert the drip tray in its housing.
	Insert the coffee grounds drawer in its seat.
GROUNDS DRAWER	Remove the tank and fill it with fresh drinking water.
REFILL WATER TANK	
INSERT BREW GROUP	Insert the brew group into its seat.
INSERT CAPPUCCINATORE	The selected operation requires milk dispensing. Insert the Cappuccinatore in the machine as specified in the manual.
INSERT VALVE INTO CAPPUCCINATORE	The selected operation requires milk dispensing. Insert the previously removed valve in the Cappuccinatore as described in the manual.
ADD COFFEE AND SELECT BEVERAGE	Fill the coffee bean hopper with coffee beans and select one product.
AULIKA EVO	The machine requires a descaling cycle. When this message is displayed, it is still possible to use the machine, but its correct operation might be affected. Damage caused by failure to descale the machine is not covered by warranty.
AULIKA EVO	The machine indicates that the "Intenza" water filter should be replaced with a new one. Contact the service provider.
AULIKA EVO	The machine indicates that after a few cycles it will be necessary to empty the coffee grounds drawer (see section "Emptying the Coffee Grounds Drawer"). This message does not prevent the machine from brewing further products.
EMPTY COFFEE GROUNDS DRAWER	Remove the coffee grounds drawer and empty the coffee grounds into a suitable container. NOTE: the coffee grounds drawer must be emptied only when indicated by the machine and with the machine turned on and/or in stand-by mode. If the drawer is emptied with the machine turned off, the machine will not record the emptying operation.
	Flashing red LED light. Machine in Stand-by. The Stand-by settings can be changed (contact the service provider). Press the "Stand-by" button.

Warning Signals How to reset the message	
RESTART TO SOLVE	An event has occurred which requires the machine to be restarted. Take note of the code (E xx) shown at the bottom. Turn off the machine, wait for 30 seconds and then turn it on again. If the problem persists, contact the service centre.
DESCALING DESCALING NEEDED. DESCALE? PRESS <b>OK</b> OR <b>ESC</b>	If this screen is displayed after starting the machine, a descaling cycle should be run. Contact the service provider. Please note that damage caused by failure to descale the machine is not covered by warranty.
	The water network connection icon indicates the correct machine setting for water network usage, where required. After installing and activating the water network operation mode, the machine works normally; the water tank is not to be filled again.

The following table indicates the possible error or alarm causes which may lead to a partial or total shutdown of the appliance.

Problems	Causes	Solutions
The machine does not turn on.	The machine is not connected to the electric network.	Connect the machine to the electric network.
	The ON/OFF button is on "0".	Switch the ON/OFF button to "I".
Coffee is not hot enough.	The cups are cold.	Preheat the cups with hot water.
	The menu item relative to the coffee temperature is set to an insufficient value.	Contact the manager or the specialized technician. It is possible to adjust the coffee temperature via Menu.
Coffee does not have enough crema (see note).	The blend is unsuitable, coffee is not freshly roasted or the grind is too coarse.	Change coffee blend or adjust the grind setting as explained in the "Coffee Grind Adjustment" chapter.
The machine takes a long time to warm up or the amount of water dispensed is too little.	The machine circuit is clogged by limescale.	Descale the machine.
Bubbles form at the Cappuccinatore spout while dispensing milk.	The tube fittings are not connected properly or are not completely inserted into the Cappuccinatore.	Insert the whole suction tube into the Cappuccinatore.
Steam comes out of the Cappuccinatore when sucking milk.	There is no more milk in the container.	Check that there is still milk. If necessary, fill in the milk container again or replace it with a new one.
The brew group cannot be removed.	The brew group is out of place.	Tum on the machine. Close the service door. The brew group automatically returns to the initial position.
The machine grinds the coffee beans but no coffee is brewed (see note).	The brew group is dirty.	Clean the brew group (see the "Brew Group Cleaning" chapter).
	The dispensing spout is dirty.	Clean the dispensing spout.
The coffee is too weak (see note).	Dose is too low.	Adjust the amount of coffee to be ground.
Coffee is brewed slowly (see note).	The coffee grind is too fine.	Change coffee blend or adjust the grind as explained in the "Coffee Grind Adjustment" chapter.
	The brew group is dirty.	Clean the brew group (see the "Brew Group Cleaning" chapter).
Coffee leaks out of the dispensing spout.	The dispensing spout is clogged.	Clean the dispensing spout and its holes.
	The dispensing spout is not correctly positioned.	Position the dispensing spout correctly.

These problems can be considered normal if the coffee blend has been changed or if the machine has just been installed.

Please contact our consumer care help line for any problems not covered in the table or when the suggested solutions do not solve the problem.

# 12 OPERATING LOGICS

# 12.1 Water Circuit







1	Steam Outlet leading to the Cappuccinatore for milk produc	
2	Hot Water Outlet to the steam wand but that only dispenses hot water.	
3	Vent	Vent for decreasing internal pressure in the pipes after dispensing
4	Drain/Vent safety valve	Safety valve protecting the valve assembly.
5	Hot Water/Steam	Hot water or steam input according to required product.

## 12.3 Cappuccinatore unit



I	Cappuccinatore unit
2	Dispensing spout unit

### 12.4 Drain valve





1	Pin
2	Vent
3	Drain to the liquid recovery tray
4	Water incoming from boiler

### **Functions:**

### Safety valve:

it works as safety valve by opening vent if pressure exceeds 16-19 bar.

### **Circuit priming:**

the solenoid valve opens (vent position), the pump activates and automatically recharges the circuit venting the air from the circuit.

#### Group vent:

this opens briefly before the group descends, venting the pressure created to prevent puffs from the group and making the tablet dryer.

### **Coffee product:**

when a coffee product is selected the pump charges briefly during grinding, the valve sets to discharge position to draw hot water into the hot water pipes.

### 12.5 Single micro. gearmotor

### Start-up

When the machine is switched on the gearmotor positions itself as follows:

- It presses micro I (see next section)
- The gearmotor changes the rotation direction and moves upward by ca. I-2 mm
- The boiler begins to heat the water for ca. 45 seconds, absorbing full heating power to reach the optimal temperature. After this the temperature is maintained constant.

### **Coffee Cycle**

- I. The coffee grinder begins grinding (managed by the dosing unit micro)
- 2. Dosing unit open
- 3. The gearmotor (brew group) moves to dispensing position
- 4. Preliminary dispensing phase (brief pump activation, brief pause)
- 5. Product dispensing (pump operation time is determined by the quantity of product dispensed)
- 6. The gearmotor moves to off position coffee grounds are automatically expelled.



The gearmotor is driven by a DC motor acting on the smallest double gearwheel wheel through a worm screw.

The group is mounted on the axis of the large gearwheel and when a coffee is selected from off position it moves to dispensing position and then returns to off position.

- Off position: I
- Dispensing position: 2

### 12.7 Temperature sensor (check)

An NTC is used as temperature sensor, which reduces power absorption by the element in case of overheating.

Through the voltage drop the electronics detects the effective temperature of the boiler and adjusts it.

### Corresponding resistance and temperature values: see table.

Temperature (°C)	R nom (kΩ)	⊠R (+/- %)
20	61.465	8.6
50	17.599	5.9
75	7.214	4.
80	6.121	3.7
85	5.213	3.4
90	4.459	3.1
100	3.3	2.5
125	1.653	3.9
150	0.893	5.1

### 12.8 End of Product Stock

The machine has a fixed stock of water (turbine pulses) that allows to complete dispensing of the selected beverage whenever the capacitive sensor detects the presence of water in the tank; otherwise, the message "ADD WATER" is displayed and the product is not dispensed.

The product can be dispensed either completely or partially, depending on whether the stock is sufficient or not, compared to the programmed length of the selected product.

Upon next selection the machine requests to fill the water tank.



Example: the sensor detects water (+10 cc),

### option I)

a 60-cc-product is selected, 50 cc are taken from the stock, the complete product is dispensed, afterwards the message "ADD WATER" is displayed

### option 2)

a 110-cc-product is selected, 90 cc are taken from the stock, the incomplete product is dispensed (100 cc), afterwards the message "ADD WATER" is displayed

### option 3)

a 110-cc-double coffee is selected, the first incomplete 100-cc-product is dispensed, filling of the tank si requested, and then the second complete product is dispensed (110 cc)

#### option 4)

a 40-cc-double coffee is selected, both complete products are dispensed

### 12.9 "INTENZA+" Anti-scale Filter

### **Operating logics with INTENZA+ anti-scale filter**

If the "INTENZA+" filter is selected for use, the logics of the system water count is performed as follows:

- If the "INTENZA+" function is activated, the electronic system counts the turbine pulses recording a pulse every two revolutions.
- If the "INTENZA+" function is deactivated, the electronic system counts the turbine pulses recording a pulse every revolution.

The figure below provides a summary graphic of this function:



FA	Anti-scale filter
360°	l turbine revolution
	l pulse

# Anti-scale filter change warning signal

The electronics measures the quantity of water dispensed by counting the turbine pulses and consequently displays the "Change filter" alarm (ca. 60 litres).

# 13 TROUBLESHOOTING

# I3.I Test Mode

This function is meant to check the correct operation of the mechanical, electromechanical and electronic components that are inside the machine.

Be careful when entering the test mode of the machine: in this mode some safety devices set by the manufacturer are excluded.

# 13.2 Entering the Test Mode



- Turn the machine on
- Press the four function keys in sequence (SX4, SX1, SX2, SX3) before the initialisation bar is completed.
- Use the standard browse buttons to scroll the menu.

### 13.3 Test Mode Functions

The test mode is divided into several pages. For each page, the machine allows to perform various tests.

All the Test Mode pages have the following structure:



- The yellow cells indicate the loads that can be activated/deactivated by the respective keys.
- The green cells display information on the status of the sensors.
- The black cells display the two UP (previous page) and DOWN (next page) keys for browsing the various pages.

Hence the loads that can be activated by the respective left keypad keys SX1,SX2,SX3,SX4, or by the respective right keypad keys DX1, DX3.

### Page 2 is an exception to this rule.

The contents of each page are listed below:

- Page I (Software)
- Page 2 (Keypad and LED)
- Page 3 (brew group)
- Page 4 (Hydraulic Circuit)
- Page 5 (Elements and coffee grinder)
- Page 6 (Payment systems)



SECTOR	TYPE	Description
MEM-OK	INFO	It indicates whether an EEPROM memory reset has been performed. Specifically:
		- If the box is full, formatting has not been performed; - If the box is empty the formatting has been performed.
Pow Off	FUNCTION	It indicates whether the machine goes to Stand-By mode once powered up by means of the I/O switch. If this is the case, the "Pow Off" message is displayed. If disabled, the machine does not go to Stand-By immediately after Power On.
W.Net	FUNCTION	When pressed it enables/disables the water mains (if enabled, the machine model is B2B RI, if disabled, the model is B2B).
EV W.Net	FUNCTION	When pressed, it activates the 24VDC water mains solenoid valve (effective activation is obtained only if: -the coffee grinds and group compartment drawers are inserted and the side door is dosed).
F: ×× Hz	INFO	It indicates mains frequency. It assumes the values
		50 Hz 60 Hz ERR iffequency cannot be detected
MV: ××	INFO	It indicates the EEPROM memory version.
XX.XX.XX	INFO	It indicates the loaded software version.
B2B	INFO	If active, it indicates that the machine version is B2B.
B2B RI	INFO	If active, it indicates that the machine version is B2B with water mains.
AELE	INFO	It indicates the ID code of the capacitive keypad.
KB-OK	INFO	It is the result of an update on the capacitive keypad. The possible options are - KB-OK: the capacitive keypad SW is ok; - KB-UPD: the capacitive keypad has just been updated; - KB-ER?; I cannot update the capacitive keypad SW.



This menu is used to check correct function of the capacitive keypad. The sector corresponding to the key pressed lights up.

It is also possible to check LED function. The 4 blue LEDs should light when key SX1 is pressed. The 2 blue LEDs should light when key DX2 is pressed.

# 13.3.3 Page 3 (brew group)

English



SECTOR	TYPE	Description	
Work	FUNCTION	When on, it activates the gearmotor to bring the group into Work position.	
Home	FUNCTION	When on, it activates the gearmotor to bring the group into Home position.	
Stop	FUNCTION	When on, it stops the gearmotor.	
Dreg+	FUNCTION	When on, it increases the maximum grinds value set before the alarm activates.	
Dreg-	FUNCTION	When on, it decreases the maximum grinds value set before the alarm activates.	
××	INFO	It indicates the actual value of the set maximum grinds quantity.	
m Tray	INFO	If on, it shows that the magnetic Drip Tray reed sensor is active (tray present).	
mA: xxx	INFO	It indicates the maximum current value of the group as average in seconds.	
m H/W	INFO	If on, it shows that the Home/Work position micro is pressed.	
m Door	INFO	If on, it shows that the side door micro is pressed. If disabled, it indicates that at least one among m Door, m Dreg and m BU Dr is deactivated, the side door micro is not pressed and/or there is no group compartment drawer and/or coffee grounds drawer (to test these individually the grounds drawer and the group comp. door must be inserted).	
m BU Dr	INFO	If on, it shows that the group compartment drawer magnetic reed sensor is active (group comp. drawer available). If disabled, it indicates that at least one among m Dreg and m BU Dr is disabled, or the group compartment drawer and/or coffee grounds drawer is not present (to test these singly insert the grounds drawer: also disable m Door).	
m Dreg	INFO	If on, it shows that the coffee grounds drawer reed sensor is active (drawer available). If disabled, it indicates that the Dreg m is disabled or that there is no coffee grounds drawer (BU m and Door m also deact.).	
m BU	INFO	If on, it shows that the group micro is pressed.	



SECTOR	TYPE	Description
EVsteam	FUNCTION	When on, it activates the 24VDC steam circuit solenoid valve (effective activation is obtained only if: -the coffee grinds and group compartment drawers are inserted and the side door is dosed).
EVwater	FUNCTION	When on, activates the 24VDC hot water circuit solenoid valve (effective activation is obtained only if. -the coffee grinds and group compartment drawers are inserted and the side door is dosed).
EVdisch.	FUNCTION	When on, it activates the 24VDC steam circuit vent solenoid valve (effective activation is obtained only if the coffee grinds and group compartment drawers are inserted and the side door is dosed).
EVcoffee	FUNCTION	When on, it activates the 230 VAC pilot solenoid valve .
Pumpl	FUNCTION	When on, it activates coffee circuit pump 1.
Pump2	FUNCTION	When on, it activates water/steam circuit pump 2.
TI xx	INFO	It shows the coffee boiler temperature in °C.
T2 xx	INFO	It shows the water/steam temperature in °C.
p/s: xx	INFO	It shows the instantaneous water flow-rate in turbine, expressed in pulses per second. When Pump I (coffee pump) is on, and the 230V (EVcoffee) solenoid valve is active the value must not be less that 12 p/sec. When Pump 2 (pump2 water&steam) is on and the discharge (EVdisch) solenoid valve is active the value must not be less that 8 p/sec.
m Capp	INFO	It shows Cappuccinatore body detecting status (active if inserted).
m Milk	INFO	It indicates milk valve detecting status in Cappuccinatore body (active if inserted).
m Tank	INFO	If on, it shows that the sensor, detecting the water in the tank, is active (water at least up to the level of the sensor).
E-Top	INFO	It shows the machine model: - E-Top=EVO TOP; - E-BIk=EVO Black; - E-Off=EVO Office; - E-Foc=EVO Focus.

Press DOWN to move to the next page.

English



SECTOR	TYPE	Description
Heater I	FUNCTION	When on, it activates for the T.O. time
		(8 seconds) the coffee boiler.
		The boiler comes on only if the temperature of the coffee boiler is less than 130°C.
Heater 2	FUNCTION	When on, it activates for the T.O. time
		(8 seconds) the hot water/steam.
		The boiler comes on only if the temperature of the water/steam boiler is less than 130°C.
Grinder	FUNCTION	When on, it activates the grinder.
		The coffee grinder remains in operation until the same activation key is pressed, the no coffee warning is activated or the dosing unit chamber
		is not filled, namely the "m Dose m" micro is not pressed.
		The grinder does not start if the "m Bean" sensor is not active.
EVdose	FUNCTION	It activates the dosing unit solenoid valve for 0.5 sec (effective activation is obtained only if:
		-the coffee ginds and goup compartment drawers are inserted and the side door is dosed).
St.Out	FUNCTION	If selected, it activates the Steam-Out function.
XX.XX.XX		
m Bean	INFO	If on, it shows the beans door is dosed.
		For machine with grill inside the coffee hopper; the status must always be active.
m Dose	INFO	If active, it shows that the dosing unit micro is pressed, dosing chamber full.
Grinder Block	INFO	If active,it indicates coffee grinder safety block on.
TI xx	INFO	It shows the coffee boiler temperature in °C.
T2 xx	INFO	It shows the water/steam boiler temperature in °C.
NoBean	INFO	If active, it indicates that no coffee has been detected.
Т. О	INFO	It shows the 8 second countdown to boiler activation.

6 Payment System			
RF-In	\$Inh	i 🔼	•
•	Hi-Pr	Hi-Pres 🚺 🔥	
ON	OFF	Cred	it in
ON	OFF	•	<b>^</b>

SECTOR	TYPE	Description
RF-In	FUNCTION	It commands the Apollo Request signal.
		- When pressed once, it requests Apollo authorisation to dispense;
		- When pressed twice, it causes the decrease of the credit on Apollo.
\$ Inhi	FUNCTION	If enabled, the coiner accepts the coins
		If disabled, the coiner does not accept coins
Hi-Pres	FUNCTION	High Pressure
		It tells the SVV that a high pressure turbine is being used, generally linked to the water mains
		Doing this, the constant for converting pulses into cc changes.
		NOTE
		if the water mains is active, high pressure is already active by default, and pressing only gives ON.
		If the water mains is not active, the choice may be ON and OFF.
On	INFO	If on, it shows activation of the coiner inhibit function (Function \$ InHi).
Off	INFO	If on, it shows deactivation of the coiner inhibit function (Function \$ InHi).
Credit In	INFO	If on, it shows that there is credit in the coiner or decounting system (Apollo).
On	INFO	If on, it shows that the decounting system (Apollo) is enabled (function specific to Apollo).
Off	INFO	If on, it shows that the decounting system (Apollo) is disabled (specific function for Apollo).

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# I3.4 Error messages

Error code	Displayed text	Description
ErrorCode_01	GRINDER BLOCKED	Grinder rotation not detected.
ErrorCode_03	BREWING UNIT BLOCKED WORK	The group cannot close in the preset time.
ErrorCode_04	BREWING UNIG BLOCKED HOME	The group cannot open in the preset time.
ErrorCode_05	WATER CIRCUIT INTERRUPTED	Water flow not detected.
ErrorCode_06	DC VALVE SHORT CIRCUIT	Short circuit in a +24VDC solenoid valve.
ErrorCode_07	DOZER ERROR	Fault in coff. dosing unit micro.
ErrorCode_09	KEYB UPDATE NOT WORKING	Fault in capacitive keypad control (replace capacitive boards).
ErrorCode_10	COFFEE TEMP. SENSOR SHORT CIRCUIT	Short circuit in coffee boiler temperature sensor.
ErrorCode_11	COFFEE TEMP. SENSOR OPEN CIRCUIT	Open circuit in coffee boiler temperature sensor.
ErrorCode_12	STEAM TEMP. SENSOR OPEN CIRCUIT	Open circuit in steam boiler temperature sensor.
ErrorCode_13	STEAM TEMP. SENSOR SHORT CIRCUIT	Short circuit in steam boiler temperature sensor.
ErrorCode_14	BOILER COFFEE ERROR	No power to coffee boiler element.
ErrorCode_15	BOILER STEAM ERROR	No power to steam boiler element.
ErrorCode_16	BREWING UNIT MOTOR SHORT CIRCUIT	Short circuit in brew group gearmotor.
ErrorCode_19	ZERO CROSSING ERROR	Machine power supply fault (replace power board).
ErrorCode_20	COFFEE OVER TEMP	Coffee boiler temperature sensor fault.
ErrorCode_21	STEAM OVER TEMP	Steam boiler temperature sensor fault.

### 14 DISASSEMBLY OF THE COMPONENTS

The machine does not have any safety device; electrical components and components that reach high temperatures are contained in the machine. Use extreme caution when operating in these conditions.

## 14.1 Removing the External Cover

The following tools are necessary to disassemble this component:

Torx screwdriver T10
Flat-head screwdriver 0.8 x 4 x 80

Remove the upper protective cover that permits access only by authorised personnel.

Unlock the lid with the special key supplied to remove it.



After unlocking the lid, lift and remove it.



Remove the lid from the water tank.



Remove the tank; lift it using the inside handles.



Remove the coffee bean hopper lid.



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English

Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the grill (if available).



Remove the coffee bean hopper.



Remove the coffee grinder gasket.



Remove the coffee bean hopper lid sensor (if available) using a flat-head screwdriver.



Remove the coffee bean hopper lid sensor support (if available).



Remove the Cappuccinatore (if available).



Remove the coffee dispensing spout.



Remove the drip tray.



Remove the 4 screws shown in figure using a Torx T10 screwdriver.





Remove the upper cover.



Disconnect the 2 silicon pipes and the water level sensor wiring harn. Remove the screw shown in figure using a Torx T10 screwdriver.



Remove the front cover.



# 14.2 Disassemb. display and CPU board

The following tools are necessary to disassemble this component:



Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the 4 screws shown in figure using a Torx T10 screwdriver.



English

# Remove the front panel assembly.



Remove the front panel assembly upper cover.



Disconnect the wiring.

Remove the 4 screws shown in figure using a Torx T10 screwdriver.



Remove the CPU board cover.



Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Disconnect the wiring.

Remove the CPU board.







Remove the display from its housing.



### 14.3 Disassembl. the power board

The following tools are necessary to disassemble this component:

	Torx screwdriver T10
--	----------------------

Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the front panel assembly as explained in "Disassembling display and CPU board" section.

Disconnect the wiring.

Remove the 5 screws shown in figure using a Torx T10 screwdriver.



Remove the power board.



## 14.4 Disassembling the hot water/steam pipe ass.

The following tools are necessary to disassemble this component:

To reach the part to replace, follow the dismantling procedure for the covers that has been previously outlined.

Remove the front panel assembly as explained in "Disassembling display and CPU board" section.

Remove the power board as explained in "Disassembling the power board" section.

Remove the 5 screws shown in figure using a Torx T10 screwdriver.



Remove the power board support.



Remove the screw shown in figure using a Torx T10 screwdriver.





Disconnect the hot water/steam pipe.

Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the hot water/steam pipe assembly.



## 14.5 Disassembling the sol. valves ass.

The following tools are necessary to disassemble this component:

Torx screwdriver T10
Standard pliers

To reach the part to replace, follow the dismantling procedure for the covers that has been previously outlined.

Remove the front panel assembly as explained in "Disassembling display and CPU board" section.

Remove the power board as explained in "Disassembling the power board" section.

Remove the 5 screws shown in figure using a Torx T10 screwdriver.



Remove the power board support.



Disconnect the hot water/steam pipe.

Disconnect the Cappuccinatore hose.

Disconnect the pipes and wires from the sol. valve assembly.

Remove the 2 screws shown in figure using a Torx T10 screwdriver.



English

Removing the sol. valves assembly.



### 14.6 Disassembling the discharge sol. valve

The following tools are necessary to disassemble this component:



To reach the part to replace, follow the dismantling procedure for the covers that has been previously outlined.

Remove the front panel assembly as explained in "Disassembling display and CPU board" section.

Remove the power board as explained in "Disassembling the power board" section.

Remove the sol. valve assembly as explained in "Disassembling the solenoid valve assembly" section.

Disconnect the pipes and wires from the discharge sol. valve assembly.

Remove the base or the cabinet, if available.

Turn the machine on its side and shown in figure using a Torx T10 screwdriver.





### 14.7 Disassembling the inlet sol. valve

The following tools are necessary to disassemble this component:



Remove the 4 screws shown in figure using a Torx TI0 screwdriver.



Remove the rear panel.



14.8

Disconnect the pipes and wires from the inlet solenoid valve.

Remove the 2 screws shown in figure using a Torx T10 screwdriver.





Disconnect the water inlet pipe.

### 14.9 Removing the Gearmotor

The following tools are necessary to disassemble this component:

Allen wrench no. 5

Cross-head screwdriver PH2

Allen wrench no. 5

The following tools are necessary to disassemble this component:

Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Open the side door.

Remove the brew group.

Remove the inlet solenoid valve.

Disassemb. the boiler pin

Remove the 2 screws using a no. 5 Allen wrench as shown in figure.



Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the boiler pin as explained in "Disassembling the boiler pin" section.

Remove the 4 screws shown in figure using a PH2 screwdriver.



Remove the gearm. and disconnect it from the power supply.



Remove the upper cover.



### Remove the component to replace.

When reassembling the entire assembly, pay attention to the following:

- Gearmotor A correct position and greasing.
- Greasing gears B and C.
- The position of gears B and C is irrelevant given that they are automatically put in phase when the machine is switched on.

### 14.10 Removing the Coffee Boiler

The following tools are necessary to disassemble this component:

Torx screwdriver T10

Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the left closure insert.



Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the coffee boiler assembly and disconnect the wires and pipes.



### Disassemb. the hot water/steam boiler

Remove the left closure insert.

The following tools are necessary to disassemble this component:

	Torx screwdriver T10
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Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the front panel assembly as explained in "Disassembling display and CPU board" section.

Remove the power board as explained in "Disassembling the power board" section.

Remove the 5 screws shown in figure using a Torx T10 screwdriver.



Remove the power board support.



Remove the 2 screws shown in figure using a Torx T10 screwdriver.





Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the hot water/steam boiler assembly and disconnect the pipes and wires.



### 14.12 Removing the Coffee Pump

The following tools are necessary to disassemble this component:



Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the gearmotor as explained in "Disassembling the gearmotor" section.

Disconnect the water inlet and outlet pipes and wiring from the pump.

Remove the pump from the rubber mounts.



## 14.13 Disassemb. the hot water/steam pump

The following tools are necessary to disassemble this component:



Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the front panel assembly as explained in "Disassembling display and CPU board" section.

Remove the power board as explained in "Disassembling the power board" section.

Remove the 5 screws shown in figure using a Torx T10 screwdriver.





Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the left closure insert.



Remove the coffee boiler as explained in "Disassembling the coffee boiler" section.

Remove the hot water/steam boiler as explained in "Disassembling the hot water/steam boiler" section.

Disconnect the water inlet and outlet pipes and wiring from the pump.

English

### Remove the pump from the rubber mounts.



# 14.14 Disassembling the tank version turbine (low pressure)

The following tools are necessary to disassemble this component:

	Torx screwdriver T10
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Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Remove the front panel assembly as explained in "Disassembling display and CPU board" section.

Remove the power board as explained in "Disassembling the power board" section.

Remove the 5 screws shown in figure using a Torx T10 screwdriver.



Remove the power board support.



Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the left closure insert.



Remove the coffee boiler as explained in "Disassembling the coffee boiler" section.

Remove the hot water/steam boiler as explained in "Disassembling the hot water/steam boiler" section.

Remove the turbine from its housing and disconnect the wiring and pipes.



# 14.16 REMOVING THE COFFEE GRINDER

The following tools are necessary to disassemble this component:

English



Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Disconnect the coffee grinder wiring.

Remove the 2 screws shown in figure using a Torx T10 screwdriver.



Remove the grommet from the grinder adjuster lever.



The following tools are necessary to disassemble this component:

Disassembling the coffee dos. unit coil and micro.

Torx screwdriver T10

Disassemble the external covers as described above, until disassembly of the upper cover, to access the component to be replaced.

Electrically disconnect the coil. Remove the coil from its hous.

14.15



Disconnect the microswitch wiring and remove it from its housing.



## Remove the grinder adjust. lever.



Using long nose pliers, remove the coffee grinder from its support grommets.



Remove the coffee grinder.



### Grinder disassemb. and replacement

Turn the ring nut counter-clockwise to align the two arrows as shown in figure.  $% \left( {{{\left[ {{{C_{{\rm{T}}}}} \right]}_{{\rm{T}}}}}} \right)$ 



Remove the upper grinder.



Remove the upper grinder from its supports with a flat-head Remove the screw shown in figure using a Torx T10 screwdriver.

- てレ //
- To remove this screw, turn the screwdriver clockwise.



Remove the increment screw and its fasteners.



# Remove the lower grinder.



Before reassembling the coffee grinder, check that the 3 balls are on the 3 springs.



To refit the upper grinder and recalibrate the coffee grinder, proceed as follows:

 ${\sf I}\,)$  Align the arrow on the upper grinder with the one on the coffee grinder ring nut.

- 2) Turn the ring nut clockwise until flush (the grinders touch).
- 3) Turn it counter-clockwise by 15 clicks.

## 15 STORAGE - DISPOSAL

## 15.1 Location Change

Should the machine be placed in a different location, it is necessary to:

- disconnect the appliance from the supply network;
- carry out the general cleaning of the appliance as indicated in chapter "Cleaning and Maintenance";
- put the parts back into place and close the doors;
- Lift and position the appliance in the assigned location.

## 15.2 Inactivity and Storage

If the appliance needs to be stored or remains inactive for a long period, carry out the same operations as described in section "Location Change", therefore:

- wrap the appliance with a cloth to protect it from dust and humidity;
- make sure that the appliance is installed in a suitable place (temperature must be lower than I°C) and be careful not to put cartons or appliances on it.



INFORMATION FOR THE USER

in compliance with art. 13 of the Italian Legislative Decree dated 25 July 2005, no. 151 "Implementation of the directives 2002/95/EC, 2002/96/EC and 2003/108/EC on the restriction of the use of certain hazardous substances in electrical and electronic equipment, as well as waste disposal".

The crossed-out wheeled bin icon on the appliance or its packaging indicates that the product must be disposed of separately from other waste at the end of its operational life.

Separate collection of the appliance, once at the end of its operational life, is organised and managed by the manufacturer. Therefore, for an appropriate disposal, the user must contact the manufacturer and observe its separate collection management adopted for this appliance at the end of its operational life.

Separating this product for subsequent recycling, treatment and environmentally-friendly disposal will help prevent potential environmental and health risks, and allow the materials which make up the appliance to be re-used and/or recycled.

Specific administrative sanctions provided for by current regulations will be applied for illicit disposal of the product by the user.

### Water tank version



# Water mains version



# Hydraulic diagram

### Water tank version



# Water mains version



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